

## **Exhibit 3 (Part 2)**

Events						
Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
866.829.8861						
518.880.6610FAX						
cteta@rgl.net						
http://www.rgl.net						
This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail message and any attachments or copies, and you are prohibited from retaining, distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.						
2/26/2009	2/26/2009	Phone Call	zzTeta, Cristina		Employee Contact	RTW
2/26 cmt. Call placed to ee. Advised ee to report to worksite "later in the day" according to supervisors e-mail. Suggested to ee that he call supervisor to coordinate initial work hours. ee verbalized understanding. NCM has e-mailed supervisor to let him know ee will be calling him to coordinate work hours.						
2/27/2009	2/27/2009	Task	zzTeta, Cristina		Case Review	Case Follow-Up
review case. Make sure work tab is set up and restriction fields filled out. Send amended letters of approval.						
2/27/2009	2/27/2009	Phone Call	zzTeta, Cristina		Employee Contact	Response to Message Left
2/27/2009	2/27/2009	Phone Call	zzTeta, Cristina	Vaccaro***, Kathy	Message Left	Case Follow-Up
2/27 cmt. OHN left message for call back						
2/27/2009	2/27/2009	Phone Call	zzTeta, Cristina		Employer Contact	Response to Message Left
2/27 cmt. NCM returned call to OHN. Verified ee lld roll date is 3/9. OHN states HR is saying they are not sure if they can accommodate this ee working 4 hours a day (LTD Rehab). HR to contact NCM regarding issue.						
2/27/2009	2/27/2009	Correspondence	zzTeta, Cristina	Vaccaro***, Kathy	Employer Contact	RTW
From: Vaccaro, Kathryn [OCDUS] [mailto:KVaccaro@its.jnj.com] Sent: Friday, February 27, 2009 11:25 AM To: Teta, Cristina Subject: Ralph Van Devanter						
Hi Christina, I could not find your direct extension on the org list. Will you please contact me regarding Ralph's return to work plan. What date would he roll to LTD?						
Kathryn Vaccaro, MA, BSN, RN, COHNS/CM Supervisor, Global Health Johnson & Johnson Global Health Ortho-Clinical Diagnostics 1001 US Highway #202						

**Events**

Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
Raritan, NJ 08869-0602 Phone: (908) -218-8072 Fax: (908)-218-8484 e-mail: KVaccaro@ocdus.nj.com Please note: The information contained in this message is confidential and is intended only for the recipient(s) named above. If the reader of this message is not the intended recipient(s) or is not authorized to receive it for the intended recipient(s), you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this message in error, please notify us immediately by replying to the sender and deleting it from your computer system. Thank you.						
HIV/AIDS AWARENESS As Johnson & Johnson companies around the world commemorated World AIDS Day with varied observances, wide-ranging efforts across the businesses continue to help address the HIV/AIDS pandemic.						
3/3/2009	3/3/2009	Phone Call	zzTeta, Cristina	Vaccaro, Kathryn	Message Received	RTW
3/3 cmt. Ohn called in. left message. Ee did report to work 3/2/09 for 4 hours a day.						
3/3/2009	3/3/2009	Phone Call	zzTeta, Cristina		Message Received	Case Follow-Up
3/3 cmt. Ee left message for call back on cell phone.						
3/3/2009	3/3/2009	Phone Call	zzTeta, Cristina		Employee Contact	Response to Message Left
3/3 cmt. Returned ee phone call. Ee back to work on 3/2. Had called 3/2 to see if he could delay going back to work because of bad weather. Ee ended up reporting to work on 3/2/09.						
	3/4/2009	Mail Merge	zzJackson, Latonya		Employee Notification	STD/FMLA Approval Letter
STD/FMLA Approval Letter						
3/4/2009	3/5/2009	Correspondence	Terry, Sherry		Case Review	LTD Transitioning
Review case. EE roll date is 3/9. He is rtw 4 hours per day on 3/2/09. This restriction will last, released to FD on 4/6/09.						
3/2/2009	3/5/2009	Task	zzBrache, Emily		Employee Notification	STD/FMLA Approval Letter
send AMENDED std approval letter for dates 1/29-3/1, and modified work 3/2-3/8. **sent to qa** **QA completed, sent to LJ 3/5 for corrections**						
3/5/2009	3/5/2009	Case Notes	Terry, Sherry		Meeting Candidate	LTD Monthly Status Report
S.T. 3/5/09 LTD Rehab approved effective 3/9/09- thur 4/5/09, ee is working mod duty four hours a day thru 4/5/09, then full duty 4/6/09.  Action Plan will monitor RTW status and close claim appropriately						
3/5/2009	3/6/2009	Case Review	Falk, Alexandria		Benefit Review	Payroll
afalk-benefit specialist; 3/6/2009 Rehab benefit calculated. March 3/9 through 3/31/2009. $78,800.00 / 52 = 1,515.8 / 40 = 37.88 \times 20 = 757.60 \times 3 \text{ weeks } 2,272.80 - 250 = 2022.80 \times .60 \% = 1,213.68 \times 22 = 55.16 \times 31 = 1,709.96$ . For April $78,800 / 52 = 1,515.8 / 40 = 37.88 \times 20 = 775.60 \times 1 = 775.60$ did not take 250 out since is has already been taken out. Then $x .60 \% = 465.36 / 5 = 93.07 \times 30 = 2,792.16$ . LTD-approved effective 3/9/09 thru- 4/5/09 -- modified duty working four hours a day -- then full duty on 4/6/09 anticipated -- work tab set up						
3/9/2009	3/9/2009	Case Review	Terry, Sherry		Case Review	LTD Transitioning
this is day 183						
3/10/2009	3/9/2009	Task	zzBlack, Karrie		Correspondence	LTD Rehab Letter
Please send LTD rehab letter ee approved 3/9/09 - 4/5/09 and full duty RTW 4/6/09 **QA 3/9/09 kb						
3/9/2009	3/9/2009	Mail Merge	zzBlack, Karrie		Employee Notification	LTD Rehab Letter
ltd rehab letter						
3/10/2009	3/10/2009	Task	Decrescenzo, Rachael		Case Review	LTD Rehab Letter
please mail LTD Rehab Letter to EE via regular and certified. Cc corp benefits only. Thx.						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
3/10/2009	3/10/2009	Correspondence	Decrescenzo, Rachael		Forms	Certified Mail
mailed LTD rehab letter to ee CC'd Corp only						
3/10/2009	3/10/2009	Correspondence	Decrescenzo, Rachael		Forms	Certified Mail
mailed LTD rehab letter						
3/13/2009	3/18/2009	Case Notes	Pagoda, John		Case Review	Allsup Review
LTD approved LTD rehab -- 3/9/09 -4/5/09 --four hour days -- FD on 4/6/09 - review - do not refer due to voc rehab-confirm with ncm this is voc rehab. Jjp initial review indicates 50 year old male suffering from degeneration of lumbar intervertebral disc however he is currently on voc rehad and entitled to a closed period of ltd from 3/9/09 - 4/5/09 therefore case not referred to allsup. Jjp						
3/23/2009	3/23/2009	Phone Call	Terry, Sherry	Vaccaro***, Kathy	Employer Contact	Case Follow-Up
OHN called states ee is having pain today, gait is off, he will see his Dr. today, she is not sure he can progress to 8 hrs. I told her IME supports a full duty RTW. Futher LTD will not be supported, I will need additional medical from his Dr. she will send me any thing she receives.						
4/1/2009	4/1/2009	Phone Call	Terry, Sherry		Correspondence	RTW
Contact EE and monitor FD RTW on 4/6/09						
4/1/2009	4/1/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
Message left to call me --						
4/3/2009	4/3/2009	Phone Call	Terry, Sherry		Case Review	Case Follow-Up
Look for ee to contact me -- Full duty expected 4/6/09						
4/3/2009	4/3/2009	Phone Call	Terry, Sherry		Message Left	Case Follow-Up
Message left on ee cell phone confirming RTW full duty on Monday 4/6/09						
4/3/2009	4/3/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE called me back will begin full duty on Monday ee expects to be sore, ee reminded to change position stand and stretch, continue HEP, continue to strength your back muscles, IME does not support total disability, EE said he would try his best.						
4/6/2009	4/6/2009	Case Review	Terry, Sherry		Case Review	RTW
Confirm full duty on Monday 4/6/09 -- send denial letter JJ 079						
4/8/2009	4/7/2009	Case Review	Falk, Alexandria		Benefit Review	Calculation Review
afalk-benefit specialist; 4/7/2009 noted and ended LTD as of 4/5/09. Claim denied last day of benefit 4/5/09 -- LTD denied 4/6/09 RTW FD						
4/7/2009	4/7/2009	Phone Call	Terry, Sherry	Vaccaro***, Kathy	Employer Contact	RTW
OHN contacted me regarding a medical update --OHN informed I called ee twice and he finally called me, I reminded him that restiction end 4/6/09 he should be full duty he stated he was doing ok, ee informed he still has some pain, he informed me he would try his best.						
4/8/2009	4/8/2009	Task	Decrescenzo, Rachael		Correspondence	LTD Denial Letter
Please send JJ079 -- ee has RTW Full duty as of 4/6/09						
4/8/2009	4/8/2009	Mail Merge	Decrescenzo, Rachael		Employee Contact	LTD Termination Claimant Working Letter
LTD Termination Claimant Working						
4/8/2009	4/8/2009	Correspondence	Decrescenzo, Rachael		Forms	Certified Mail
mailed termination ee working letter						
4/8/2009	4/8/2009	Case Notes	Decrescenzo, Rachael		Meeting Candidate	LTD Monthly Status Report
Mailed denial letter, Claim closed eff 4/6/09 RTW -full duty						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
1/9/2009	4/9/2009	Task	Spencer, Diane		Case Review	Case Closure
Close claim RTW full duty claim denied 4/6/09						
1/8/2009	4/15/2009	Case Notes	Pagoda, John		Case Review	Allsup Review
Claim closed eff 4/6/09 RTW -full duty - case not referred to allsup due to closed period of ltd 3/9/09-4/5/09 which ended due to clmt's rtw 4/6/09. jjp						
1/29/2009	4/29/2009	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified receipt						
1/29/2009	5/29/2009	Phone Call	zzTeta, Cristina		Message Received	Case Follow-Up
5/29 cmt. Ee left message for call back. Said he has question that needs to be answered.						
1/29/2009	5/29/2009	Phone Call	zzTeta, Cristina		Employee Contact	Response to Message Left
5/29 cmt. Call placed to ee. Ee at surgeon's office. Neck has bulges in every disc. Ee has been back at work. Not feeling good. Having pain up and down right side of neck. having headaches. physical pain has been getting worse. ee can hardly walk. has been laid up last two days. EE states he was denied denied long term status due to IME report. ee wants to know what to do to reopen case. NCM informed ee he needs to send in updated medical, additional testing would need to be done. ee verbalized understanding and will contact LTD nurse on 6/1 with update.						
1/1/2009	6/1/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
Message left -- not doing well -- please call						
1/1/2009	6/1/2009	Phone Call	Terry, Sherry		Message Left	Response to Message Left
EE called detailed message left on cell phone -- ee would need his Dr. take you out of work, I would need all medical /progress notes for last 3-4 months -- your LTD is then put in a pending status -- you will not be paid --once medical is recd you are scheduled for IME which would also need to support your disability --please call me and we can discuss your claim						
1/1/2009	6/1/2009	Phone Call	Terry, Sherry		Message Left	Case Follow-Up
EE requesting call back -- done						
1/2/2009	6/2/2009	Phone Call	zzBlack, Karrie		Spoke to	Case Follow-Up
EE called in responding to voicemail case manager left yesterday. EE wondered if MD needed to fill out any forms for us, told him that reading NCM's note it does not appear that we needed any forms, just reiterated to EE what NCM left in voicemail. Told EE that once medical recvd we will do our best to review as quickly as possible as we don't want to hold up the process. Encouraged EE to call in to confirm we recvd fax once MD sends it, EE has my direct extension as well. Confirmed EE had fax number. Told EE if any other questions to give us a call back as he didn't have anymore at this time.						
1/3/2009	6/3/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE called informed that I will requesting a medical update to evaluate if this is the same condition that was disabling you previously -- all testing MRI and progress notes PT evaluation etc, your Dr will need to take you out of work at some point, it is difficulty to evaluate your claim if you are working (LTD- total disability from your own occupation, it is difficult in some case to support total disability from your own occupation since you perform a sedentary job already -- essentially you cannot perform any occupation already, ee states it is cervical spine and achilles tendon issues again, I may have you perform an FCE to evaluate if you can perform a sedentary occ and then an IME, he was ok with that						
1/5/2009	6/5/2009	Phone Call	Terry, Sherry		Message Left	Case Follow-Up
Message left informing me that he will be fax in some information today, MRI and script for PT						
1/5/2009	6/5/2009	Phone Call	zzBlack, Karrie		Spoke to	Case Follow-Up
EE called stating that he is trying to fax information but our fax isn't picking up, confirmed he had correct number. Tried calling our fax and it did appear to be out of order. Apologized to EE and told him that I would let our technical staff know, also told him in the meantime he could fax to the general fax line which is 518-283-8517, told EE to make sure that he puts J & J on his fax cover as well as his case number, which EE said he had. Told EE that I would let his case manager know that fax coming through on other line. EE thanked me and said he had no other problems/questions.						
1/5/2009	6/5/2009	Phone Call	zzBlack, Karrie		Spoke to	Case Follow-Up
EE called back stating that the alternate fax number I gave him wasn't working either. Apologized to EE and thanked him for letting us know, told him that I will have that looked at as well. EE requested that I call him when fax is working again, told him I would. EE provided contact number of 908-595-2474						
1/5/2009	6/5/2009	Phone Call	zzBlack, Karrie		Spoke to	Case Follow-Up
Called EE to let him know that both faxes are working now, had to leave message. Told EE to use J & J dedicated fax, gave him number as told him that would probably get his fax into his file						

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<b>Notes</b>						
					faster. told him if anymore questions give us a call.	
6/8/2009	6/8/2009	Task	Terry, Sherry		Medical Documentation	Fax Review
					Please review attached medical info	
					Nmadrid-AS- 06/08/09 rcvd medical after the denial and will send ee LTD Choices no appeal ack letter.	
6/8/2009	6/8/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
					Please review attached medical info	
6/8/2009	6/8/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up
					Documentation recd MRI of Cervical spine -completed 5/22/09 multi-level cervical spondylosis, most notable at C4-C5 which results in mild cord compression without intrinsic cord signal alteration.	
					Script for PT for three weeks treatment	
					Letter from EE recd Regarding his condition from STD period RTW and his relapse.	
6/19/2009	6/15/2009	Correspondence	Terry, Sherry		Correspondence	Case Information
					Look for PT evaluation	
6/15/2009	6/15/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
					Please review attached medical	
6/15/2009	6/15/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
					EE want to confirmed fax send last week and just now	
6/15/2009	6/15/2009	Phone Call	Terry, Sherry		Employee Contact	Response to Message Left
					EE called request call back	
6/15/2009	6/15/2009	Phone Call	Terry, Sherry		Message Left	Case Follow-Up
					Want to confirm recpt of fax last week and this week	
6/15/2009	6/15/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up
					Letter from DR Strouse -- Consider him a candidate for LTD based on cervical disc degeneration and herniation in both cervical and lumbar spine. EE underwent arthroscopic surgery in his right knee in 6/05 and has been treated for achilles tendinitis of left heel.	
					3/27/09- Achilles continues to improve, some swelling slowly resolving PT completed he continues with a home exercise program.	
					4/28/09 -- RTW full time, he has developed neck pain, no radiation into the arms, neck pain present on daily basis	
					5/12/09 Still having neck pain, no neurologic deficits, pain at extreme motion- start PT	
					5/22/09 MRI Cervical Multi-level cervical spondylosis most notable in the upper cervical spine at C4-C-5, which results in mile cord compression without intrinsic cord signal alteration.	
					5/29/09 Results of MRI reviewed - negative Babinski signs No change in neurologic status	
6/15/2009	6/15/2009	Case Notes	Terry, Sherry		Meeting Candidate	LTD Monthly Status Report
					S. T. 6/15/09	
					EE has submitted medical -- for exacerbaton of his conditon for LTD ****Has not stopped working yet	
					Letter from DR Strouse -- Consider him a candidate for LTD based on cervical disc degeneration and herniation in both cervical and lumbar spine. EE underwent arthroscopic surgery in his right knee in 6/05 and has been treated for achilles tendinitis of left heel.	
					ee Will sent in PT Evaluation	
					3/27/09- Achilles continues to improve, some swelling slowly resolving PT completed he continues with a home exercise program.	
					4/28/09 -- RTW full time, he has developed neck pain, no radiation into the arms, neck pain present on daily basis	
					5/12/09 Still having neck pain, no neurologic deficits, pain at extreme motion- start PT	
					5/22/09 MRI Cervical Multi-level cervical spondylosis most notable in the upper cervical spine at C4-C-5, which results in mile cord compression without intrinsic cord signal alteration.	



**Events**

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<b>Notes</b>						
5/29/09 Results of MRI reviewed - negative Babinski signs No change in neurologic status Action Plan —Review claim						
3/16/2009	6/18/2009	Case Review	Terry, Sherry		Case Review	Case Follow-Up
Review claim						
3/18/2009	6/18/2009	Phone Call	Terry, Sherry		Employee Contact	
EE called will have an evaluation with pain management on 6/24/09 -- not a good day for an IME						
3/18/2009	6/18/2009	Case Review	Terry, Sherry		Case Review	Case Follow-Up
Complete case review -- done previous problem Lumbar sprain strain DDD and achilles tendon, 1/23/09 began teating with a Psychiatrist. Ortho surgical IME performed did not support TDOO and a NP IME does not support total disability.						
EE has submitted medical to support a Cervical disorder -- EE never claim a neck problem -- Ortho IME examination						
3/19/2009	6/19/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE wanted to know if I have set up any examination -- I told him nothing has been set -up but I will call him as soon that is done.						
3/25/2009	6/25/2009	Case Notes	Madrid, Natalie		Medical Documentation	Fax Review
Please review attached medical info						
Nmadrid-AS- 06/25/09 rcvd letter from ee address to ST/NCM and op report dated 06/24/09 from Dr Quinones, will send ee LTD no appeal ack letter.						
3/25/2009	6/25/2009	Case Notes	zzKielek, Alec		Case Review	LTD Appeal Ackn Letter - No Appeal Request
Nmadrid-AS- 06/25/09 please send ee LTD Choices no appeal ack letter via certified and regular mail.						
6/25/2009 akielek IS; completed						
	6/25/2009	Mail Merge	zzKielek, Alec		Employee Contact	LTD Appeal Ackn Letter - No Appeal Request
6/25/2009 akielek IS; sent ee std appeal ack letter via regular and certified mail						
3/25/2009	6/25/2009	Case Notes	zzKielek, Alec		Case Review	Certified Mail
6/25/2009 akielek IS; sent ee cert						
3/30/2009	6/30/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
7/1/2009	7/1/2009	Phone Call	Madrid, Natalie		Message Received	Case Information
Nmadrid-AS- 07/01/09 rcvd 3 messages from ee on 06/30/09 regarding my no appeal ack letter.						
7/1/2009	7/1/2009	Phone Call	Madrid, Natalie		Employee Contact	Case Information
Nmadrid-AS- 07/01/09 returned ee call [REDACTED] got vm and left msg with my contact info for call back.						
7/1/2009	7/1/2009	Phone Call	Madrid, Natalie		Message Received	Case Information
Nmadrid-AS- 07/001/09 rcvd vm again from ee on 07/01/09 [REDACTED] regarding his denial.						
7/1/2009	7/1/2009	Phone Call	Madrid, Natalie		Employee Contact	Case Information
Nmadrid-AS- 07/01/09 returned ee call [REDACTED] spoke with ee and let him know that I cannot discuss his claim with him as I do not have a formal appeal. Ee understood and will send in written appeal request. I explained him I will be out of the office and we will be close on 07/03/09. ee understood and had no further questions.						
7/2/2009	7/2/2009	Phone Call	Schnare, Donna		Employee Contact	Case Information
7/2/2009 DRSchnare, RN: 3:39:27 PM; phone call to Ralph at 732-881-0506. I clarified why he received letter from Appeal dept. that his case had not been denied for benefits, that when he RTW on 4/6/09 the process calls for him to receive an LTD denial letter. This would						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
<p>not require him to appeal-I told him to ignore the letter he received from Appeals. He expressed understanding&gt; He stated that he had been told that an FCE was being requested. I asked him if his Dr. is recommending that he go out of work again, he stated that his Dr. thinks that he should be out of work and would be a candidate for LTD&gt; he expressed that he is more concerned about having coverage for his family than himself</p> <p>He stated that he currently Takes Ibuprofen before work, goes to nurse when he gets to work for Rehab and takes Ibuprofen before he goes home.</p> <p>Most of his pain is lower back and achilles,he also has headaches from neck issues. His drive home is 70 miles,when he gets home he uses Ice , muscle relaxer and Percocet and then sleeps on his recliner at night.</p> <p>He noted that it was a problem with his achilles that contributed to the worsening of his back. This started in 2008. He has been having epidurals just for his lumbar issue so far, he had his 4th visit with series of 4 shots and so far they have not helped.</p> <p>??? Discogram may be scheduled.</p> <p>He said he called Mary Ellen at the Reed Group to discuss case, and he was told that he would have to appeal, I explained that there is nothing to appeal because there were no benefits or time denied. He said that he was denied LTD based on an IME report and that is why he RTW on 4/6/09 because he could not be without benefits. He listed his providers as ortho surgeon, PT, pain management abd psychiatrist. I told him that I would be calling Val back and would tell her of our conversation and reiterated that a case cannot be opened for him until he starts missing work, that Reed Group manages the absence from work not the time while he is at work full time. He expressed understanding and again said he cannot afford to go out of work. He stated that he thought since he was back at work that the FCE was not scheduled. I told him I would check on this and that someone would get back to him next week with this information. He thanked me for my time.</p>						
7/2/2009	7/2/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE called -- Informed I cannot do any thing or review your claim until you go out of work, I cannot take you out of work this needs to come from your Dr you need to make an appointment and discuss this with your physician, your ability or inability to perform your job. Please contact me with any question and we can discuss your claim.						
7/6/2009	7/6/2009	Phone Call	Schnare, Donna		Message Received	Case Follow-Up
<p>Late entry</p> <p>7/6/2009 DRSchnare, RN; received vmm from ee this morning, message had been left approximately 7 am MDT. Ralph thanked me for speaking with him last week and wanted to explain that he felt like he was forced to RTW in April and was told that an FCE would be arranged while he was back at work. He stated that his calls were not received by the supervisor because he had been denied. He had been confused because he was told he was denied, then approved then in appeals. He thinks that the fact he is at work will be used against him.</p> <p>Email on this date from corporate that this will be followed up by case manager and reviewed as a relapse. An FCE and IME will be set up immediately.... " as well as contact him to let him know what is going on."</p>						
7/9/2009	7/9/2009	Case Notes	Madrid, Natalie		Case Review	Case Information
Nmadrid-AS- 06/25/09 look for ee's appeal request						
Nmadrid - AS 07/09/09 no appeal request claim still being review by NCM and Clinical Mgr.						
7/9/2009	7/9/2009	Task	Wallace, Maria	Network, Exam Coordinators	Case Review	Case Follow-Up
Please schedule Orthopedic IME -- own occupation -- choices following recpt of FCE						
7/9/2009	7/9/2009	Phone Call	Wadsworth, Mary Ellen		Executive	Case Follow-Up
7/9/09 mew: Internal discussion and case review conducted. Directed by Plan Sponsor to reopen claim and schedule independent exams to evaluate ee for LTD relapse. No authorization at this time - case to be placed in pending status only. Employee to be notified of pending status by Plan Sponsor Representative(s). Case reopened.						
7/9/2009	7/9/2009	Task	Wallace, Maria	Network, Exam Coordinators	Case Review	FCE-Functional Capacity Evaluation
Please schedule an FCE ASAP --no script -- own occupation --choices						
7/9/2009	7/9/2009	Task	Wallace, Maria	Network, Exam Coordinators	Case Review	Case Information
Call for the time and date of FCE and Ortho IME to follow						
7/9/2009	7/9/2009	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	Case Information
Hi there-						
We have this claimant scheduled as follows:						



**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
FCE						
Charles Filippone, PT Cooper Rehab & Sports PT 315 Route 35 North Middletown, NJ (732) 741-5085						
THURSDAY 7/23/09 @ 12:00pm						
IME						
Lawrence Barr, DO/Orthopedic Sx 300 Water Street Toms River, NJ 08753 (856) 616-2999						
WEDNESDAY 7/29/09 @ 10:00am						
Thanks!						
Rick						
Dr. Rick Stopek						
Chief Operating Officer						
Exam Coordinators Network						
123 N.W. 13th Street, Suite 207						
Boca Raton, FL 33432						
www.ecnime.com						
Toll-Free 877-463-9463 Local 561-392-5001 Fax 561-392-5881						
7/10/2009	7/10/2009	Task	Wallace, Maria	Filippone, Charles	Correspondence	FCE Notification
Send provoder FCE notification letter for 7/23/9 @ 12pm						
7/10/2009	7/10/2009	Task	Wallace, Maria		Employee Notification	FCE Notification
Send ee FCE notification letter for 7/23/9 @ 12pm w/ Charles Filippone						
7/10/2009	7/10/2009	Mail Merge	Wallace, Maria		Employee Notification	FCE Notification
Sent ee FCE notification letter						
	7/10/2009	Mail Merge	Wallace, Maria		Employee Notification	FCE Notification
EE FCE notification letter						

Events						
Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
7/10/2009	7/10/2009	Mail Merge	Wallace, Maria	Filippone, Charles	Correspondence	FCE Notification
Sent provider FCE notification letter						
	7/10/2009	Mail Merge	Wallace, Maria		Correspondence	FCE Notification
Provider FCE notification letter						
7/14/2009	7/14/2009	Task	zzMcRae, Megan	Barr, Lawrence I. (Dr.)	Correspondence	IME Notification
Send provider IME notification letter for 7/29/9 @10am						
7/14/2009	7/14/2009	Task	zzMcRae, Megan		Employee Notification	IME Notification
Send ee IME notification letter for 7/29/9 @10am w/ Dr. Barr						
7/14/2009	7/14/2009	Mail Merge	zzMcRae, Megan		Employee Notification	IME Notification
Sent EE IME Notification Letter						
7/14/2009	7/14/2009	Mail Merge	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	IME Notification
Sent Provider IME Notification Letter						
7/15/2009	7/15/2009	Correspondence	zzMcRae, Megan		Correspondence	IME-Independent Medical Examination
E-mailed IME provider letter to ECN						
7/17/2009	7/17/2009	Case Notes	zzKielek, Alec		Case Review	Certified Mail
7/17/2009 akielek IS; scanned and attached return receipt						
7/21/2009	7/21/2009	Task	zzMcRae, Megan		Employee Contact	FCE-Functional Capacity Evaluation
call ee to remind of FCE for 7/23/9 @ 12pm w/ Charles Filippone						
7/21/2009	7/21/2009	Phone Call	Terry, Sherry		Correspondence	Case Follow-Up
EE is faxing in medical and an out of work note effective today -- He has contacted his supervisor and co-worker						
7/21/2009	7/21/2009	Phone Call	zzMcRae, Megan		Employee Contact	FCE-Functional Capacity Evaluation
Spoke to EE to remind of FCE time and date, he was aware and had no questions.						
7/22/2009	7/22/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
Please review attached medical info						
7/22/2009	7/22/2009	Correspondence	Terry, Sherry		Correspondence	Case Information
Out of work note recd effective 7/21/09, EE is currently in treatment, ER visit recd for acute headache x five weeks, neck injury, will seen Neurologist, PT assessment recd						
7/22/2009	7/22/2009	Correspondence	Terry, Sherry		Correspondence	Case Information

From: Terry, Sherry  
 Sent: Wednesday, July 22, 2009 11:59 AM  
 To: 'JROSADO3@ITS.JNJ.COM'  
 Cc: 'kvaccaro@ocdus.jnj.com'; Wadsworth, Mary Ellen; 'Wilkinson, William [JJCUS]'  
 Subject: Ralph Van Denventer

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Good morning, I have received and an indefinite out of work note for Ralph effective 7/21/09. Ralph will be reviewed for LTD relapse.						
Sherry L. Terry, Disability Specialist Reed Group 15 Tech Valley Drive East Greenbush, NY 12061 866-829-8861 ext 3202 Fax 518-880-6610 returntowellness@reedgroup.com.						
This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail message and any attachments or copies, and you are prohibited from retaining, distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.						
7/22/2009	7/22/2009	Correspondence	Terry, Sherry		Correspondence	Case Information
7/23/2009	7/22/2009	Case Review	Terry, Sherry		Case Review	Fax Review
Please review attached medical info						
7/22/2009	7/22/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up
Out of work note recd effective 7/21/09, EE is currently in treatment, ER visit recd for acute headache x five weeks, neck injury, will seen Neurologist, PT assessment recd						
7/24/2009	7/24/2009	Task	zzMcRae, Megan	Network, Exam Coordinators	Vendor Contact	FCE-Functional Capacity Evaluation
Call for next day verbal						
7/24/2009	7/24/2009	Correspondence	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	FCE Attendance Confirmation
Good morning Megan,						
The claimant listed above did show for his FCE yesterday.						
Thank you!						
Cathy Smith Director of Operations Exam Coordinators Network 123 NW 13th Street, Suite 207 Boca Raton, FL 33432 Tel: 877.463.9463 Fax: 561.392.5881						

Events						
Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Email: csmith@ecnime.com						
7/27/2009	7/27/2009	Task	Wallace, Maria		Employee Contact	IME-Independent Medical Examination
call ee to remind of IME for 7/29/9 @10am w/ Dr. Barr						
7/27/2009	7/27/2009	Phone Call	Wallace, Maria		Spoke to	IME-Independent Medical Examination
call ee to remind of IME for 7/29/9 @10am w/ Dr. Barr						
7/31/2009	7/28/2009	Task	zzMcRae, Megan	Network, Exam Coordinators	Vendor Contact	FCE-Functional Capacity Evaluation
Call for the final FCE report						
7/28/2009	7/28/2009	Correspondence	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	FCE Final Report Received
Received final FCE report						
7/28/2009	7/28/2009	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	FCE-Functional Capacity Evaluation
Data entry invoice						
7/30/2009	7/29/2009	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	IME Attendance Confirmation
Call for next day verbal						
7/23/2009	7/29/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
Please review attached AP note						
7/29/2009	7/29/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
FCE Report						
7/29/2009	7/29/2009	Correspondence	Terry, Sherry		Correspondence	FCE-Functional Capacity Evaluation
FCE performed 7/24/09, EE demonstrated an inconsistent effort through out all 6 components of this evaluation.						
Due to ee significantly self-limited performance during the postural and physical examination ( whole body strength testing) , an accurate determination of his full ability to perform the postural tasks of his occupation over the course of an 8 hour work day cannot be determined.						
FCE does not support disability since he did not put forth full effort.						
Orthopedic surgical IME pending 7/29/09, report due 8/7/09.						
7/29/2009	7/29/2009	Case Notes	Terry, Sherry		Meeting Candidate	LTD Denial Letter
S.T. 7/29/09						
LTD relapse review for determinaton						
FCE performed 7/24/09, EE demonstrated an inconsistent effort through out all 6 components of this evaluation.						
Due to ee significantly self-limited performance during the postural and physical examination ( whole body strength testing) , an accurate determination of his full ability to perform the postural tasks of his occupation over the course of an 8 hour work day cannot be determined.						
FCE does not support disability since he did not put forth full effort.						
Orthopedic surgical IME pending 7/29/09, report due 8/7/09.						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
7/29/2009	7/29/2009	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	IME Attendance Confirmation
<p>From: Felisha Toledo  Sent: Wednesday, July 29, 2009 4:35 PM  To: Cathy Smith  Subject: Ralph Van Deventer, Jr.,  Good Afternoon,  The above claimant showed to the IME today. As soon as we receive the report we will send it right over.</p> <p>If you should have any questions or concerns, please feel free to contact me.</p> <p>Thank you and have a great day!!</p> <p>Felisha Toledo  Service Coordinator  Exam Coordinators Network  123 NW 13th Street, Suite 207  Boca Raton, FL 33432  Tel: 877.463.9463  Fax: 561.392.5881  Email: ftoledo@ecnime.com</p>						
3/3/2009	7/31/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
Please review attached medical info						
3/4/2009	8/3/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
Please review attached medical info						
3/5/2009	8/5/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up
<p>From: Terry, Sherry  Sent: Wednesday, August 05, 2009 1:36 PM  To: 'Pericone, Anne [OCDUS]'  Subject: RE: Ralph Van Denventer</p> <p>Anne, I have an IME report is pending</p> <p>Thank you,</p> <p>Sherry Terry  Disability Claims Specialist II</p>						



**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>Reed Group, LTD  East Greenbush Technology Park  15 Tech Valley Drive Suite 3  East Greenbush, Y 12061  Phone- 866-829-8861 Extension 3202  Fax- (518) 880-6610</p> <p>sterry@rgl.net  http://www.rgl.net</p> <p>This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.</p> <p>From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com]  Sent: Tuesday, August 04, 2009 4:32 PM  To: Terry, Sherry  Subject: RE: Ralph Van Denventer</p> <p>Hi Sherry,</p> <p>Any update on this case?</p> <p>Thanks,</p> <p>Anne</p> <p>From: Terry, Sherry [mailto:sterry@rgl.net]  Sent: Wednesday, July 22, 2009 12:12 PM  To: Pericone, Anne [OCDUS]  Subject: RE: Ralph Van Denventer</p> <p>Anne, Please note below</p> <p>Sherry</p>						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>From: Terry, Sherry [mailto:sterry@rgl.net] Sent: Wednesday, July 22, 2009 11:59 AM To: Rosado, José Luis [OCDUS] Cc: Vaccaro, Kathryn [OCDUS]; Wadsworth, Mary Ellen; Wilkinson, William [JJCUS] Subject: Ralph Van Denventer</p> <p>Good morning, I have received and an indefinite out of work note note for Ralph effective 7/21/09. Ralph will be reviewed for LTD relapse.</p> <p>Sherry L. Terry, Disability Specialist Reed Group 15 Tech Valley Drive East Greenbush, NY 12061 866-829-8861 ext 3202 Fax 518-880-6610 returntowellness@reedgroup.com.</p> <p>This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail message and any attachments or copies, and you are prohibited from retaining, distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.</p>						
1/12/2009	8/6/2009	Task	zzMcRae, Megan	Network, Exam Coordinators	Vendor Contact	IME-Independent Medical Examination
Call for the final IME report						
1/6/2009	8/6/2009	Correspondence	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	IME Final Report Received
Received final IME report						
1/6/2009	8/6/2009	Phone Call	Terry, Sherry		Employee Contact	LTD Application Review
EE faxing more medical from his Neurologist, ee also requesting copies of exam-- will sent reverse release -- ee informed I should have a determination in the next week of so.						
1/6/2009	8/6/2009	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	IME-Independent Medical Examination
Data entry invoice						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
8/7/2009	8/7/2009	Correspondence	Terry, Sherry		Case Review	Fax Review
IME Report						
8/7/2009	8/7/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up
Send reverse release						
8/7/2009	8/7/2009	Mail Merge	Terry, Sherry		Correspondence	Case Information
Reverse release						
8/10/2009	8/10/2009	Task	Clark, Christin		Case Review	Fax Review
Please review attached medical info						
8/10/2009	8/10/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
letter from ee outlining current meds, 8/5/09 procedure note from C4 injection. Ndot 8/14/09						
8/10/2009	8/10/2009	Phone Call	Clark, Christin		Message Received	Case Follow-Up
vm from ee req to see if ppw faxed was received as well as to follow up on reverse auth.						
8/10/2009	8/10/2009	Phone Call	Clark, Christin		Employee Contact	Response to Message Left
spoke with ee to advised that yes hi fax was received and the reverse auth was mailed out. States he will be seeing md on 8/14/09 for follow up as injections are not helping and will explore his treatment options at that time.						
8/13/2009	8/13/2009	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
call from ee to request reverse auth be faxed as he has not yet received it in the mail. Fax number obtained will send.						
8/13/2009	8/13/2009	Case Notes	Clark, Christin		Correspondence	Forms to Send
-- CCL4A840AAFAFAA -- 12:44 PM 8/13/2009 Transmission Record <input type="checkbox"/> Sent to: Ralph R Van Deventer Jr <input type="checkbox"/> Phone: 417322704287 <input type="checkbox"/> Billing information: ", " <input type="checkbox"/> Remote ID: <input type="checkbox"/> Unique ID: "CCL4A840AAFAFAA" <input type="checkbox"/> Elapsed time: 3 minutes, 8 seconds. <input type="checkbox"/> Used channel 4. <input type="checkbox"/> No ANI data. <input type="checkbox"/> No AOC data. <input type="checkbox"/> Resulting status code (0/339; 0/0): Success <input type="checkbox"/> Pages sent: 1 - 3						
8/14/2009	8/13/2009	Task	Clark, Christin		Case Review	Fax Review
Please review attached reverse auth						
8/13/2009	8/13/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
received reverse auth ee requesting last time and fce results be faxed to him						
8/13/2009	8/13/2009	Correspondence	Clark, Christin		Correspondence	Case Follow-Up
fce faxed to ee. -- CCL4A841CBDAFFB -- 2:01 PM 8/13/2009 Transmission Record <input type="checkbox"/> Sent to: Ralph Van Deventer Jr <input type="checkbox"/> Phone: 417322704287 <input type="checkbox"/> Billing information: ", " <input type="checkbox"/> Remote ID: 7322704287						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
<input type="checkbox"/> Unique ID: "CCL4A841CBDAFFB" <input type="checkbox"/> Elapsed time: 24 minutes, 27 seconds. <input type="checkbox"/> Used channel 6. <input type="checkbox"/> No ANI data. <input type="checkbox"/> No AOC data. <input type="checkbox"/> Resulting status code (0/339; 0/0): Success <input type="checkbox"/> Pages sent: 1 - 22						
8/13/2009	8/13/2009	Correspondence	Clark, Christin		Correspondence	Case Follow-Up
ime faxed to ee. -- CCL4A841D36AFFF 2:27 PM 8/13/2009 Transmission Record <input type="checkbox"/> Sent to: Ralph Van Deventer Jr <input type="checkbox"/> Phone: [REDACTED] <input type="checkbox"/> Billing information: " " <input type="checkbox"/> Remote ID: [REDACTED] <input type="checkbox"/> Unique ID: "CCL4A841D36AFFF" <input type="checkbox"/> Elapsed time: 8 minutes, 10 seconds. <input type="checkbox"/> Used channel 4. <input type="checkbox"/> No ANI data. <input type="checkbox"/> No AOC data. <input type="checkbox"/> Resulting status code (0/339; 0/0): Success <input type="checkbox"/> Pages sent: 1 - 8						
8/17/2009	8/17/2009	Phone Call	Wadsworth, Mary Ellen		Message Received	Case Follow-Up
8/17/09 mew: Received message from OHN looking for update on ee's relapse.						
8/17/2009	8/17/2009	Phone Call	Wadsworth, Mary Ellen	Vaccaro, Kathryn	Employee Contact	Response to Message Left
8/17/09 mew: Call placed to OHN. Message left advising OHN that ee has relapsed and his LTD will be auth'd. Phone # and ext. included in message.						
8/19/2009	8/19/2009	Case Review	Terry, Sherry		Correspondence	LTD Approval Letter
Compose approval letter - choices						
8/19/2009	8/19/2009	Case Review	Terry, Sherry		Case Review	Case Follow-Up
Update auth						
	8/19/2009	Mail Merge	Terry, Sherry		Correspondence	LTD Approval Letter
LTD approval letter -- relapse						
8/19/2009	8/19/2009	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk-benefit specialist; 8/19/2009 noted relapse and set up LTD. Auth Changed -- task has been created for Benefit Review <input type="checkbox"/> USER ID = sterry  <input type="checkbox"/> OLD AuthStart Date = 07/21/2009 <input type="checkbox"/> OLD AuthEnd Date = 08/31/2009 <input type="checkbox"/> OLD Auth Status = Pending  <input type="checkbox"/> NEW AuthStart Date = 07/21/2009 <input type="checkbox"/> NEW AuthEnd Date = 08/31/2009 <input type="checkbox"/> NEW Auth Status = Approved						

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**Events**

Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
3/19/2009	8/19/2009	Case Review	Falk, Alexandria		Benefit Review	Calculation Review
afalk-benefit specialist; 8/19/2009 noted relapse and set up LTD., retro due \$ 5,338.07.						
LTD relapse approved -- effective 7/21/09 -- choices						
3/20/2009	8/20/2009	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk-benefit specialist; 8/20/2009 approved 11/30/09.						
A new authorization was inserted and a task has been created for Benefit Review						
<input type="checkbox"/> USER ID = sterry						
<input type="checkbox"/> New AuthStart Date = 09/01/2009						
<input type="checkbox"/> New AuthEnd Date = 11/30/2009						
<input type="checkbox"/> Comment =						
3/20/2009	8/20/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE called -- Neurologist consult -- will begin new injections of cervical region of spine will send me reports						
3/24/2009	8/24/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up

From: Terry, Sherry  
 Sent: Monday, August 24, 2009 12:03 PM  
 To: 'Vaccaro, Kathryn [OCDUS]'  
 Cc: 'Aperico@its.jnj.com'  
 Subject: RE: Ralph Van Denventer

Hi Anne, His LTD claim is still pending, his first day out of his relapse was 7/21/09.

Thank you,

Sherry Terry  
 Disability Claims Specialist II

Reed Group, LTD  
 East Greenbush Technology Park  
 15 Tech Valley Drive Suite 3  
 East Greenbush, Y 12061  
 Phone- 866-829-8861 Extension 3202  
 Fax- (518) 880-6610

sterry@rgl.net  
<http://www.rgl.net>

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**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
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**Notes**

From: Vaccaro, Kathryn [OCDUS] [mailto:KVaccaro@its.nj.com]  
 Sent: Monday, August 24, 2009 9:53 AM  
 To: Terry, Sherry  
 Subject: FW: Ralph Van Denventer

Hi

Will you please respond to Anne?

From: Pericone, Anne [OCDUS]  
 Sent: Monday, August 24, 2009 9:51 AM  
 To: Vaccaro, Kathryn [OCDUS]  
 Subject: RE: Ralph Van Denventer

Kathy,

Have you heard anything from Reed?

Anne

From: Vaccaro, Kathryn [OCDUS]  
 Sent: Monday, August 17, 2009 4:12 PM  
 To: Pericone, Anne [OCDUS]  
 Subject: FW: Ralph Van Denventer

Anne,

I emailed Reed. What was the first day out?

Kathy

From: Pericone, Anne [OCDUS]  
 Sent: Monday, August 17, 2009 3:44 PM

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
To: Vaccaro, Kathryn [OCDUS] Subject: FW: Ralph Van Denventer						
Kathy,						
Have you received anything from Reed with respect to Ralph? This was the last communication I received.						
Thanks,						
Anne						
From: Terry, Sherry [mailto:sterry@rgl.net] Sent: Wednesday, August 05, 2009 1:36 PM To: Pericone, Anne [OCDUS] Subject: RE: Ralph Van Denventer						
Anne, I have an IME report is pending						
Thank you,						
Sherry Terry Disability Claims Specialist II						
Reed Group, LTD East Greenbush Technology Park 15 Tech Valley Drive Suite 3 East Greenbush, Y 12061 Phone- 866-829-8861 Extension 3202 Fax- (518) 880-6610						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
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**Notes**

sterry@rgl.net

http://www.rgl.net

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From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com]  
 Sent: Tuesday, August 04, 2009 4:32 PM  
 To: Terry, Sherry  
 Subject: RE: Ralph Van Denventer

Hi Sherry,

Any update on this case?

Thanks,

Anne

From: Terry, Sherry [mailto:sterry@rgl.net]  
 Sent: Wednesday, July 22, 2009 12:12 PM  
 To: Pericone, Anne [OCDUS]  
 Subject: RE: Ralph Van Denventer

Anne, Please note below

Sherry

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>From: Terry, Sherry [mailto:sterry@rgl.net] Sent: Wednesday, July 22, 2009 11:59 AM To: Rosado, José Luis [OCDUS] Cc: Vaccaro, Kathryn [OCDUS]; Wadsworth, Mary Ellen; Wilkinson, William [JJCUS] Subject: Ralph Van Denventer</p> <p>Good morning, I have received and an indefinite out of work note note for Ralph effective 7/21/09. Ralph will be reviewed for LTD relapse.</p> <p>Sherry L. Terry, Disability Specialist Reed Group 15 Tech Valley Drive East Greenbush, NY 12061 866-829-8861 ext 3202 Fax 518-880-6610 returntowellness@reedgroup.com.</p> <p>This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail message and any attachments or copies, and you are prohibited from retaining, distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.</p>						
8/24/2009	8/24/2009	Phone Call	Terry, Sherry		Spoke to	
8/28/2009	8/28/2009	Phone Call	Terry, Sherry		Employee Contact	LTD Determination
EE requesting status of LTD claim relapse						
8/28/2009	8/28/2009	Phone Call	Terry, Sherry		Employee Contact	Case Follow-Up
EE want me to know that he has continued to be paid by the company all along,						
8/28/2009	8/28/2009	Phone Call	Terry, Sherry		Employee Contact	Case Information
EE callede back -- wondering what is going to happen with his LTD pay -- since J & J has paid -- I told him that clearly this is news to me today and your pay should of stopped since you went out of work 7/21/09 -- clearly you should not be paid again or twicc but -- I have no control over J & J and that is between you and them.. you are in a pending status						
9/2/2009	9/2/2009	Correspondence	Terry, Sherry	Vaccaro, Kathryn	Correspondence	LTD Determination

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
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**Notes**

From: Terry, Sherry  
 Sent: Wednesday, September 02, 2009 2:56 PM  
 To: 'Pericone, Anne [OCDUS]'; Vaccaro, Kathryn [OCDUS]  
 Subject: RE: Ralph Van Deventer

Anne, This claim has been approved for LTD relapse effective 7/21/09. Letter will follow this tomorrow.

Thank you,

Sherry Terry  
 Disability Claims Specialist II

Reed Group, LTD  
 East Greenbush Technology Park  
 15 Tech Valley Drive Suite 3  
 East Greenbush, NY 12061  
 Phone- 866-829-8861 Extension 3202  
 Fax- (518) 880-6610

sterry@rgl.net  
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From: Pericone, Anne [OCDUS] [mailto:Aperico@lts.jnj.com]  
 Sent: Monday, August 31, 2009 9:16 AM  
 To: Terry, Sherry; Vaccaro, Kathryn [OCDUS]  
 Subject: RE: Ralph Van Deventer

Hi Sherry,

Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.

Thanks,

Anne



**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>From: Terry, Sherry [mailto:sterry@rgl.net]  Sent: Monday, August 24, 2009 12:03 PM  To: Vaccaro, Kathryn [OCDUS]  Cc: Pericone, Anne [OCDUS]  Subject: RE: Ralph Van Denventer</p> <p>Hi Anne, His LTD claim is still pending, his first day out of his relapse was 7/21/09.</p> <p>Thank you,</p> <p>Sherry Terry  Disability Claims Specialist II</p> <p>Reed Group, LTD  East Greenbush Technology Park  15 Tech Valley Drive Suite 3  East Greenbush, NY 12061  Phone- 866-829-8861 Extension 3202  Fax- (518) 880-6610</p> <p>sterry@rgl.net  http://www.rgl.net</p> <p>This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.</p>						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>From: Vaccaro, Kathryn [OCDUS] [mailto:KVaccaro@its.jnj.com]  Sent: Monday, August 24, 2009 9:53 AM  To: Terry, Sherry  Subject: FW: Ralph Van Denventer</p> <p>Hi</p> <p>Will you please respond to Anne?</p> <p>From: Pericone, Anne [OCDUS]  Sent: Monday, August 24, 2009 9:51 AM  To: Vaccaro, Kathryn [OCDUS]  Subject: RE: Ralph Van Denventer</p> <p>Kathy,</p> <p>Have you heard anything from Reed?</p> <p>Anne</p> <p>From: Vaccaro, Kathryn [OCDUS]  Sent: Monday, August 17, 2009 4:12 PM  To: Pericone, Anne [OCDUS]  Subject: FW: Ralph Van Denventer</p> <p>Anne,</p> <p>I emailed Reed. What was the first day out?</p> <p>Kathy</p> <p>From: Pericone, Anne [OCDUS]  Sent: Monday, August 17, 2009 3:44 PM</p>						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
To: Vaccaro, Kathryn [OCDUS] Subject: FW: Ralph Van Denventer						
Kathy,						
Have you received anything from Reed with respect to Ralph? This was the last communication I received.						
Thanks,						
Anne						
From: Terry, Sherry [mailto:sterry@rgl.net] Sent: Wednesday, August 05, 2009 1:36 PM To: Pericone, Anne [OCDUS] Subject: RE: Ralph Van Denventer						
Anne, I have an IME report is pending						
Thank you,						
Sherry Terry						
Disability Claims Specialist II						
Reed Group, LTD						
East Greenbush Technology Park						
15 Tech Valley Drive Suite 3						
East Greenbush, Y 12061						
Phone- 866-829-8861 Extension 3202						
Fax- (518) 880-6610						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						

sterry@rgl.net

http://www.rgl.net

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From: Pericone, Anne [OCDUS] [mailto:Aperico@its.nj.com]  
 Sent: Tuesday, August 04, 2009 4:32 PM  
 To: Terry, Sherry  
 Subject: RE: Ralph Van Denventer

Hi Sherry,

Any update on this case?

Thanks,

Anne

From: Terry, Sherry [mailto:sterry@rgl.net]  
 Sent: Wednesday, July 22, 2009 12:12 PM  
 To: Pericone, Anne [OCDUS]  
 Subject: RE: Ralph Van Denventer

Anne, Please note below

Sherry

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>From: Terry, Sherry [mailto:sterry@rgl.net]  Sent: Wednesday, July 22, 2009 11:59 AM  To: Rosado, José Luis [OCDUS]  Cc: Vaccaro, Kathryn [OCDUS]; Wadsworth, Mary Ellen; Wilkinson, William [JJCUS]  Subject: Ralph Van Denventer</p> <p>Good morning, I have received and an indefinite out of work note note for Ralph effective 7/21/09. Ralph will be reviewed for LTD relapse.</p> <p>Sherry L. Terry,  Disability Specialist  Reed Group  15 Tech Valley Drive  East Greenbush, NY 12061  866-829-8861 ext 3202  Fax 518-880-6610  returntowellness@reedgroup.com.</p> <p>This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail message and any attachments or copies, and you are prohibited from retaining, distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.</p>						
7/7/2009	9/4/2009	Mail Merge	Terry, Sherry		Correspondence	LTD Approval Letter
LTD approval relapse of LTD						
7/4/2009	9/4/2009	Phone Call	Terry, Sherry		Message Received	LTD Determination
Case follow up						
7/4/2009	9/4/2009	Phone Call	Terry, Sherry		Employee Contact	Response to Message Left
Case review with ee LTD has been reviewed with ee and this claim has been approved for LTD relapse -- ee will receive a check for LTD and , any occupation review to begin in Nov, ee should expect a TX compliance letter please call me!						
7/4/2009	9/4/2009	Phone Call	Terry, Sherry		Employee Contact	SSDI Form
Want to know about SSDI -- his claim will be under review and Allsup with sent you ppw						
7/8/2009	9/8/2009	Task	Clark, Christin		Correspondence	Compliance
Compose TX Compliance letter						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
	9/8/2009	Mail Merge	Clark, Christin		Choices	Compliance
compliance letter						
9/8/2009	9/8/2009	Case Notes	Clark, Christin	Strouse, Irving (Dr.)	Provider Contact	Case Follow-Up
ime to md -- CCL4AA66C78DD99 2:39 PM 9/8/2009 Transmission Record <input type="checkbox"/> Sent to: Dr. Irving Strouse <input type="checkbox"/> Phone: 417325711937 <input type="checkbox"/> Billing information: ", " <input type="checkbox"/> Remote ID: 7325711937 <input type="checkbox"/> Unique ID: "CCL4AA66C78DD99" <input type="checkbox"/> Elapsed time: 1 minutes, 44 seconds. <input type="checkbox"/> Used channel 4. <input type="checkbox"/> No ANI data. <input type="checkbox"/> No AOC data. <input type="checkbox"/> Resulting status code (0/339; 0/0): Success <input type="checkbox"/> Pages sent: 1 - 8						
9/8/2009	9/8/2009	Case Notes	Clark, Christin		Provider Contact	Case Follow-Up
fce to md -- CCL4AA66D38DDA0 2:42 PM 9/8/2009 Transmission Record <input type="checkbox"/> Sent to: Dr. Irving Strouse <input type="checkbox"/> Phone: 417325711937 <input type="checkbox"/> Billing information: ", " <input type="checkbox"/> Remote ID: <input type="checkbox"/> Unique ID: "CCL4AA66D38DDA0" <input type="checkbox"/> Elapsed time: 0 minutes, 49 seconds. <input type="checkbox"/> Used channel 2. <input type="checkbox"/> No ANI data. <input type="checkbox"/> No AOC data. <input type="checkbox"/> Resulting status code (0/339; 4/3): Line broken (no loop current) <input type="checkbox"/> No pages sent.  2:49 PM 9/8/2009 Transmission Record <input type="checkbox"/> Sent to: Dr. Irving Strouse <input type="checkbox"/> Phone: 417325711937 <input type="checkbox"/> Billing information: ", " <input type="checkbox"/> Remote ID: 7325711937 <input type="checkbox"/> Unique ID: "CCL4AA66D38DDA0" <input type="checkbox"/> Elapsed time: 6 minutes, 9 seconds. <input type="checkbox"/> Used channel 5. <input type="checkbox"/> No ANI data. <input type="checkbox"/> No AOC data. <input type="checkbox"/> Resulting status code (0/339; 0/0): Success <input type="checkbox"/> Pages sent: 1 - 22						
9/8/2009	9/9/2009	Case Notes	Pagoda, John		Case Review	Allsup Review
LTD claim relapse --LTD approved 7/21/09 -- any occupation review to begin 11/09 NOTE 1: per ncm retask for 8/25 - ck with ncm re: review. JjpNOTE 2: per ncm discussion on 8/24 ltd has not really been approved yet retask for 1 week check with ncm re: ltd status. Jjp NOTE 3: clmt will be approved for ltd - ncm will task for 9/8 with ltd effective date - this is not vob only as such inform allsup accordingly. Jjp NOTE 4: initial review indicates 50 year old clmt with disc degeneration already out of work 1 year due to condition - referred to allsup. Jjp						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
9/9/2009	9/9/2009	Correspondence	Clark, Christin		Correspondence	LTD Approval Letter
Send approval letter once QA'd --						
9/9/2009	9/9/2009	Case Notes	Clark, Christin		Case Review	Case Follow-Up
case and letter reviewed with clinical manager.						
9/14/2009	9/14/2009	Task	Clark, Christin		Correspondence	Compliance
send tx compliance once qa'd. have letter qa'd again for adjustments to the treatment plan.						
9/16/2009	9/16/2009	Correspondence	Terry, Sherry		Correspondence	Case Follow-Up

From: Terry, Sherry  
 Sent: Wednesday, September 16, 2009 1:08 PM  
 To: 'Aperico@its.jnj.com'  
 Cc: Wadsworth, Mary Ellen; 'KVaccaro@its.jnj.com'  
 Subject: RE: Ralph Van Deventer

Anne, This claim was approved for LTD relapse effective 8/19/09 and Our Source was also notified as of that date. I will forward a copy of the approval letter.

Please let me know if you have any further questions.

Thank you,

Sherry Terry  
 Disability Claims Specialist II

Reed Group, LTD  
 East Greenbush Technology Park  
 15 Tech Valley Drive Suite 3  
 East Greenbush, NY 12061  
 Phone- 866-829-8861 Extension 3202  
 Fax- (518) 880-6610

sterry@rgl.net  
<http://www.rgl.net>

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From: Vaccaro, Kathryn [OCDUS] [mailto:KVaccaro@its.jnj.com]  
 Sent: Wednesday, September 16, 2009 11:10 AM



**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>To: Terry, Sherry Cc: Wadsworth, Mary Ellen Subject: FW: Ralph Van Deventer</p> <p>Sherry,</p> <p>I do not have access to my medical system due to computer problems.</p> <p>Can you please respond to Anne?</p> <p>Kathy</p> <p>From: Pericone, Anne [OCDUS] Sent: Tuesday, September 15, 2009 4:52 PM To: Vaccaro, Kathryn [OCDUS] Subject: FW: Ralph Van Deventer</p> <p>Kathy,</p> <p>Did you ever receive a copy of the letter Sherry referred to below? I did not. Ralph's status is still active in OurSource. Will that get updated by Reed? That's what the OurSource service center told me after Ralph left.</p> <p>Anne</p> <p>From: Terry, Sherry [mailto:sterry@rgi.net] Sent: Wednesday, September 02, 2009 2:56 PM To: Pericone, Anne [OCDUS]; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer</p> <p>Anne, This claim has been approved for LTD relapse effective 7/21/09. Letter will follow this tomorrow.</p> <p>Thank you,</p>						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Sherry Terry						
Disability Claims Specialist II						
Reed Group, LTD						
East Greenbush Technology Park						
15 Tech Valley Drive Suite 3						
East Greenbush, Y 12061						
Phone- 866-829-8861 Extension 3202						
Fax- (518) 880-6610						
sterry@rgl.net						
http://www.rgl.net						
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<hr/>						
From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com] Sent: Monday, August 31, 2009 9:16 AM To: Terry, Sherry; Vaccaro, Kathryn [OCDUS] Subject: RE: Ralph Van Deventer						
Hi Sherry,						
Any update on Ralph? When Kathy and I called last week you indicated you might have more information as of last Friday.						
Thanks,						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Anne						
<p>From: Terry, Sherry [mailto:sterry@rgl.net]  Sent: Monday, August 24, 2009 12:03 PM  To: Vaccaro, Kathryn [OCDUS]  Cc: Pericone, Anne [OCDUS]  Subject: RE: Ralph Van Denventer</p> <p>Hi Anne, His LTD claim is still pending, his first day out of his relapse was 7/21/09.</p> <p>Thank you,</p> <p>Sherry Terry  Disability Claims Specialist II</p> <p>Reed Group, LTD  East Greenbush Technology Park  15 Tech Valley Drive Suite 3  East Greenbush, Y 12061  Phone- 866-829-8861 Extension 3202  Fax- (518) 880-6610</p> <p>sterry@rgl.net  http://www.rgl.net</p>						
<p>This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.</p>						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
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**Notes**

From: Vaccaro, Kathryn [OCDUS] [mailto:KVaccaro@its.jnj.com]  
 Sent: Monday, August 24, 2009 9:53 AM  
 To: Terry, Sherry  
 Subject: FW: Ralph Van Denventer

Hi

Will you please respond to Anne?

From: Pericone, Anne [OCDUS]  
 Sent: Monday, August 24, 2009 9:51 AM  
 To: Vaccaro, Kathryn [OCDUS]  
 Subject: RE: Ralph Van Denventer

Kathy,

Have you heard anything from Reed?

Anne

From: Vaccaro, Kathryn [OCDUS]  
 Sent: Monday, August 17, 2009 4:12 PM  
 To: Pericone, Anne [OCDUS]  
 Subject: FW: Ralph Van Denventer

Anne,

I emailed Reed. What was the first day out?

Kathy

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
<p>From: Pericone, Anne [OCDUS]  Sent: Monday, August 17, 2009 3:44 PM  To: Vaccaro, Kathryn [OCDUS]  Subject: FW: Ralph Van Denventer</p> <p>Kathy,</p> <p>Have you received anything from Reed with respect to Ralph? This was the last communication I received.</p> <p>Thanks,</p> <p>Anne</p> <p>From: Terry, Sherry [mailto:sterry@rgl.net]  Sent: Wednesday, August 05, 2009 1:36 PM  To: Pericone, Anne [OCDUS]  Subject: RE: Ralph Van Denventer</p> <p>Anne, I have an IME report is pending</p> <p>Thank you,</p> <p>Sherry Terry  Disability Claims Specialist II</p> <p>Reed Group, LTD  East Greenbush Technology Park  15 Tech Valley Drive Suite 3  East Greenbush, NY 12061  Phone- 866-829-8861 Extension 3202</p>						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Fax- (518) 880-6610						
sterry@rgl.net						
http://www.rgl.net						
This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail and any attachments or copies, and you are prohibited from retaining and distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.						
<p>From: Pericone, Anne [OCDUS] [mailto:Aperico@its.jnj.com]  Sent: Tuesday, August 04, 2009 4:32 PM  To: Terry, Sherry  Subject: RE: Ralph Van Denventer</p> <p>Hi Sherry,</p> <p>Any update on this case?</p> <p>Thanks,</p> <p>Anne</p>						
<p>From: Terry, Sherry [mailto:sterry@rgl.net]  Sent: Wednesday, July 22, 2009 12:12 PM  To: Pericone, Anne [OCDUS]  Subject: RE: Ralph Van Denventer</p> <p>Anne, Please note below</p>						
Sherry						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
				<p>From: Terry, Sherry [mailto:sterry@rgl.net]  Sent: Wednesday, July 22, 2009 11:59 AM  To: Rosado, José Luis [OCDUS]  Cc: Vaccaro, Kathryn [OCDUS]; Wadsworth, Mary Ellen; Wilkinson, William [JJCUS]  Subject: Ralph Van Denventer</p> <p>Good morning, I have received and an indefinite out of work note for Ralph effective 7/21/09. Ralph will be reviewed for LTD relapse.</p> <p>Sherry L. Terry,  Disability Specialist  Reed Group  15 Tech Valley Drive  East Greenbush, NY 12061  866-829-8861 ext 3202  Fax 518-880-6610  returntowellness@reedgroup.com.</p> <p>This e-mail and any attachments may be confidential or legally privileged. If you received this message in error or are not the intended recipient, you should destroy the e-mail message and any attachments or copies, and you are prohibited from retaining, distributing, disclosing or using any information contained herein. Please inform us of the erroneous delivery by return e-mail. Thank you for your cooperation.</p>		
9/18/2009	9/18/2009	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
				<p>call from ee to review to compliance letter and approval letter. Both letters were reviewed to ee's satisfaction and was given explicit instructions that he must f/u with md with regards to nsaid use and home pt program. Ee states that his ortho may defer to pm. Ee was advsied that if the ortho does that to have him send in documentation to advise of such and then have pm refer to tx compliance letter and send in documentation. Ee was also advsied as per approval letter that at next fce or any ime's he must put forth his best effort as any self limiting will not provide accurate assesments of his abilities and therefore make exams invalid for review. Ee verbalized understanding that his compliance and full effort is required on every exam. ee was provided contact number if he had any additional questions.</p>		
9/18/2009	9/18/2009	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
				<p>call from ee to advise saw pm who rx celebrex. Ee was advised to send copy of script and md's ov note documenting discussion and tx plan for such. Ee had additional questions about future compliance with exams ee was again advised that he must always put forth good effort and participate fully with all exams or risk denial of benefits. Ee again acknowledged understanding. Ee had questions about pay and was advised he will be paid on or about the 25th of each month. Ee had questions about additional benefits and was referred to J&amp;J benefit center.</p>		



Events						
Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
9/24/2009	9/24/2009	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified receipt						
9/24/2009	9/24/2009	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified receipt						
9/28/2009	9/28/2009	Case Notes	Clark, Christin		Case Review	Case Follow-Up
per internal discussion review for compliance 10/14/09						
10/5/2009	10/5/2009	Task	Clark, Christin		Case Review	Fax Review
Please review attached medical info						
10/5/2009	10/5/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
rx for celebrex, pt notes and home exercise program						
10/6/2009	10/6/2009	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
call from ee to confirm all information was received. Advised ofc visit notes are required from the dates of service he consulted md's regarding tx compliance letter.						
10/7/2009	10/6/2009	Task	Clark, Christin		Case Review	Mail Review
Please review attached medical						
10/6/2009	10/6/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
ov notes from ortho and neurology						
10/14/2009	10/14/2009	Task	Clark, Christin		Case Review	Compliance
look for medical to support compliance (30 - mailing)						
10/14/2009	10/14/2009	Phone Call	Clark, Christin		Message Left	Case Follow-Up
for employee regarding celebrex and home pt program.						
10/22/2009	10/22/2009	Task	Clark, Christin		Case Review	Compliance
Review for COMPLIANCE with MEW Claimant Name: ___Ralph Van Deventer___						
LTD Compliance Letter Points Received Documentation that Supports Date Provider 1) begin home exercise program 10/1/2009 9/21/09 script for pt eval and provide RG a copy 9/30/09 pt eval and home exercise program submitted 9/18/09 script for celebrex 2) consult w/md about taking 10/6/2009 9/18/09 and 9/21/09 office visit nsaid and commense use notes submitted for review						
10/22/2009	10/22/2009	Case Notes	Clark, Christin		Case Review	Case Follow-Up
unable to review compliance with clinical manager.						
10/23/2009	10/23/2009	Task	Clark, Christin		Case Review	Compliance
Review for COMPLIANCE with MEW Claimant Name: ___Ralph Van Deventer___						

Events						
Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
LTD Compliance Letter Points Received Documentation that Supports <input type="checkbox"/> Date <input type="checkbox"/> Provider 1) begin home exercise program <input type="checkbox"/> 10/1/2009 <input type="checkbox"/> 9/21/09 script for pt eval and provide RG a copy <input type="checkbox"/> 9/30/09 pt eval and home <input type="checkbox"/> exercise program submitted <input type="checkbox"/> 9/18/09 script for celebrex <input type="checkbox"/> <input type="checkbox"/> 2) consult w/md about taking <input type="checkbox"/> 10/6/2009 <input type="checkbox"/> 9/18/09 and 9/21/09 office visit nsaid and commense use <input type="checkbox"/> notes submitted for review						
10/23/2009	10/23/2009	Case Review	Wadsworth, Mary Ellen		Case Review	Compliance
10/23/09 mew: Case reviewed with ds for compliance. EE has demonstated compliance with the approved treatment plan.						
11/9/2009	11/9/2009	Task	Clark, Christin		Case Review	LTD Transition Investigation Letter
medical update for compliance 1month and any occ roll						
	11/9/2009	Mail Merge	Clark, Christin		Correspondence	LTD Transition Investigation Letter
certified and regular any occ transition and 1 month compliance						
11/12/2009	11/11/2009	Mail Merge	zzPhillips, Katherine		Employee Notification	SSDI Form
Sent 30 Day Notice - In QA						
11/5/2009	11/12/2009	Task	zzPhillips, Katherine		Employee Notification	Case Information
please issue 30 day notice to clmt requesting he advise reed group if he filed for ssdi. Jlp ***SENT TO QA***KP						
11/12/2009	11/12/2009	Case Notes	Clark, Christin		Meeting Candidate	LTD Monthly Status Report
CC 11/12/09 Last summary: 6/15/09 Update since last summary: Denied 4/5/09 for itw. Claimant relapsed. FCE performed 7/24/09, EE demonstrated an inconsistent effort through out all 6 components of this evaluation. Ltd approved 7/21/09. Claimant was sent approval letter and was also advised at that time that any future non compliance with any and all provisions of the Plan will result in your claim being denied immediately. 9/08/09 sent treatment compliance letter Consult with your orthopedist to: <input type="checkbox"/> Begin, and perform as prescribed, an appropriate home exercise program as defined by your physician or physical therapist, and provide to Reed Group a copy of that exercise program <input type="checkbox"/> Consult with your provider about taking a non-steroidal anti-inflammatory type medication regimen and either commence usage of this drug as prescribed by your physician or submit medical documentation from your physician in writing as to why he does not support such usage <input type="checkbox"/> Remain treatment compliant with all prescribed therapies and medications <input type="checkbox"/> Provide written documentation regarding the above measures to Reed Group within 30 days Claimant submitted office visit notes as well as script for pt eval, home exercise program and script for celebrex. Any occ medical request sent 11/9/2009 Plan: awaiting review of any occ medicals sue 12/14/2009						
11/17/2009	11/17/2009	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified reciept						
11/23/2009	11/23/2009	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
all calls are recorded for quality assurance- employee calling to see what ppw was needed. Advised per the letter 1 month worth of medical from any treating provider who has seen him in the last 30 days. He was advised all providers need to submit office visit notes. Pt will be required to send in those only. All physicians will be required to complete Attending Physician Statement, psychiatrist Attending Physician Statement and Mental Health Evaluation and therapist Mental Health Evaluation. Employee asked for copies of Mental Health Evaluation be faxed number obtained						
11/25/2009	11/25/2009	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk-benefit specialist; 11/25/2009 LTD approved through 6/1/2010.						

Events						
Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
A new authorization was inserted and a task has been created for Benefit Review <input type="checkbox"/> USER ID = cclark <input type="checkbox"/> New AuthStart Date = 12/01/2009 <input type="checkbox"/> New AuthEnd Date = 06/01/2010 <input type="checkbox"/> Comment =						
12/11/2009	12/7/2009	Case Notes	Pagoda, John		Forms	SSDI Form
verify allsup rcvd 9/9 referral and issued rep pkg. jip NOTE 1: allsup issued rep pkg 9/10 - signed auths due 9/21. jip NOTE 2: allsup rcvd signed auths - i/c appt due. Jip NOTE 3: i/c forms to clmt 9/30 - due. Jip NOTE 4: if i/c forms not rcvd task admin to issue 30 day notice to clmt. Jip NOTE 5: tasked admin to issue notice - verify notice issued. Jip NOTE 6: emailed admin 11/9 and 11/10 for status - reply due. Notice issued to clmt 11/11 - response due. Jip NOTE 7: allsup notes indicate they rcvd form 11/9 - verify case to dds. Jip						
12/7/2009	12/7/2009	Phone Call	Pagoda, John		Spoke to	Case Information
clmt was considered ltd might stop if he doesn't prove he filed for ssd - allsup notes indicate that he has in filed for ssdi. Jip						
12/9/2009	12/9/2009	Task	Clark, Christin		Case Review	Fax Review
Please review attached auth, APS, physician contact sheet, and other medical info						
12/9/2009	12/9/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
received and reviewed physician contact sheet, medical authorization, Attending Physician Statement and office visit notes from Dr. Strouse, pt notes and instructions and office visit notes from neurology.						
12/11/2009	12/11/2009	Task	Clark, Christin		Case Review	Mail Review
Please review attached medical info						
12/11/2009	12/11/2009	Correspondence	Clark, Christin		Correspondence	Mail Review
received and reviewed repeat ppw from Dr. Strouse, and physical therapy						
12/14/2009	12/14/2009	Task	Clark, Christin		Case Review	Case Follow-Up
any occ medical due 30+5 also check for compliance						
12/15/2009	12/14/2009	Task	Clark, Christin		Case Review	Fax Review
Please review attached letter						
12/14/2009	12/14/2009	Correspondence	Clark, Christin		Correspondence	Fax Review
allsup letter received and reviewed						
12/15/2009	12/15/2009	Task	Clark, Christin		Case Review	Compliance
compliance worksheet review with CLINICAL MANAGER						
12/15/2009	12/15/2009	Case Notes	Clark, Christin		Case Review	Compliance
compliance reviewed with clinical manager						
12/16/2009	12/16/2009	Case Notes	Clark, Christin		Meeting Candidate	LTD Monthly Status Report
CC 12/16/09 Last update: 11/12/09 Per approved treatment plan <input type="checkbox"/> Consult with your orthopedist to: o Begin, and perform as prescribed, an appropriate home exercise program as defined by your physician or physical therapist, and provide to Reed Group a copy of that exercise program o Consult with your provider about taking a non-steroidal anti-inflammatory type medication regimen and either commence usage of this drug as prescribed by your physician or submit medical documentation from your physician in writing as to why he does not support such usage <input type="checkbox"/> Remain treatment compliant with all prescribed therapies and medications <input type="checkbox"/> Provide written documentation regarding the above measures to Reed Group within 30 days 3 months follow up - received and reviewed physician contact sheet, medical authorization, Attending Physician Statement and office visit notes from Dr. Strouse, pt notes and instructions and office visit notes from neurology. (claimant had previously been seen by pt and started on nsaid- documentation was provided)						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
Claimant is demonstrating compliance						
Plan: any occ roll is 3/9/10, schedule fce and ortho ime for any occ determination						
12/17/2009	12/16/2009	Task	Wallace, Maria	Network, Exam Coordinators	Case Review	IME Attempt to Schedule
please schedule ANY OCCUPATION fce and ortho ime 60 % choices, thank you						
12/23/2009	12/17/2009	Task	zzMcRae, Megan	Network, Exam Coordinators	Vendor Contact	IME-Independent Medical Examination
call for the FCE and Ortho IME						
12/22/2009	12/17/2009	Task	zzMcRae, Megan		Employee Notification	FCE Notification
Send EE FCE Notification Letter for 1/7/2010 at 11am with Charles Filippone (RED BANK)						
12/22/2009	12/17/2009	Task	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	FCE Notification
Send Provider FCE Notification Letter for 1/7/2010 at 11am with Charles Filippone, any occ						
1/12/2010	12/17/2009	Task	zzMcRae, Megan		Employee Notification	IME Notification
Send EE IME Notification Letter for 1/27/2010 at 9:30am with Dr. Barr (TOMS RIVER)						
1/12/2010	12/17/2009	Task	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	IME Notification
Send Provider IME Notification Letter for 1/27/2010 at 9:30am with Dr. Barr, any occ						
12/17/2009	12/17/2009	Mail Merge	zzMcRae, Megan		Employee Notification	FCE Notification
Sent EE FCE Notification Letter						
12/17/2009	12/17/2009	Mail Merge	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	FCE Notification
Sent Provider FCE Notification Letter						
12/17/2009	12/17/2009	Mail Merge	zzMcRae, Megan		Employee Notification	IME Notification
Sent EE IME Notification Letter						
12/17/2009	12/17/2009	Mail Merge	zzMcRae, Megan	Network, Exam Coordinators	Correspondence	IME Notification
Sent Provider IME Notification Letter						
12/17/2009	12/17/2009	Correspondence	zzMcRae, Megan	UPS,	Correspondence	FCE-Functional Capacity Evaluation
UPS Shipment Confirmation - FCE						
This message was sent to you at the request of Reed Group to notify you that the electronic shipment information below has been transmitted to UPS. The physical package(s) may or may not have actually been tendered to UPS for shipment. To verify the actual transit status of your shipment, click on the tracking link below or contact Reed Group directly.						
<b>Important Delivery Information</b>						
Signature Required						
Scheduled Delivery: 18-December-2009						
Shipment Detail						

**Events**

Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>Ship To: Mr. Ralph R. Van Deventer Jr. 905 Forge Lane TOMS RIVER NJ 087534413 US Number of Packages 1 UPS Service: GROUND Weight: 1.0 LBS</p> <p>Tracking Number: 1Z493RR54296693048 Reference Number 1: Dept 40 - New York Office Reference Number 2: J&amp;J - FCE</p> <p>Click here to track if UPS has received your shipment, or visit <a href="http://www.ups.com/WebTracking/track?loc=en_US">http://www.ups.com/WebTracking/track?loc=en_US</a> on the Internet.</p> <p>_____2rr2r2W8wT7qQavrVWw4gSoDWYcgu_____</p> <p>Discover more about UPS: Visit <a href="http://www.ups.com">www.ups.com</a> Sign Up For Additional E-Mail From UPS Read Compass Online</p> <p>© 2009 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved. For more information on UPS's privacy practices, refer to the UPS Privacy Policy. Please do not reply directly to this e-mail. UPS will not receive any reply message. For questions or comments, visit Contact UPS.</p> <p>This communication contains proprietary information and may be confidential. If you are not the intended recipient, the reading, copying, disclosure or other use of the contents of this e-mail is strictly prohibited and you are instructed to please delete this e-mail immediately. Privacy Policy Contact UPS</p>						
12/17/2009	12/17/2009	Correspondence	zzMcRae, Megan	UPS,	Correspondence	IME-Independent Medical Examination
UPS Shipment Confirmation - IME						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>This message was sent to you at the request of Reed Group to notify you that the electronic shipment information below has been transmitted to UPS. The physical package(s) may or may not have actually been tendered to UPS for shipment. To verify the actual transit status of your shipment, click on the tracking link below or contact Reed Group directly.</p> <p>Important Delivery Information</p> <hr/> <p>Signature Required Scheduled Delivery: 18-December-2009</p> <p>Shipment Detail</p> <hr/> <p>Ship To: Mr. Ralph R. Van Deventer Jr. 905 Forge Lane TOMS RIVER NJ 087534413 US Number of Packages 1 UPS Service: GROUND Weight: 1.0 LBS</p> <p>Tracking Number: 1Z493RR54298303250 Reference Number 1: Dept 40 - New York Office Reference Number 2: J&amp;J - IME</p> <p>Click here to track if UPS has received your shipment or visit <a href="http://www.ups.com/WebTracking/track?loc=en_US">http://www.ups.com/WebTracking/track?loc=en_US</a> on the Internet.</p> <hr/> <p>_____2rr2rr2_8J_lrlhO54452uDQ046Rum_____</p> <p>Discover more about UPS: Visit <a href="http://www.ups.com">www.ups.com</a> Sign Up For Additional E-Mail From UPS Read Compass Online</p>						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>© 2009 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved. For more information on UPS's privacy practices, refer to the UPS Privacy Policy. Please do not reply directly to this e-mail. UPS will not receive any reply message. For questions or comments, visit Contact UPS.</p> <p>This communication contains proprietary information and may be confidential. If you are not the intended recipient, the reading, copying, disclosure or other use of the contents of this e-mail is strictly prohibited and you are instructed to please delete this e-mail immediately. Privacy Policy Contact UPS</p>						
12/21/2009	12/21/2009	Correspondence	zzMcRae, Megan	UPS,	Correspondence	FCE-Functional Capacity Evaluation
<p>UPS Delivery Confirmation - FCE</p> <p>***Do not reply to this e-mail. UPS and Reed Group will not receive your reply.</p> <p>At the request of Reed Group, this notice alerts you that the shipment listed below has been delivered.</p> <p>Important Delivery Information</p> <p>Delivery Date / Time: 18-December-2009 / 3:31 PM Delivery Location: RESIDENTIAL Signed by: RALPH</p> <p>Shipment Detail</p> <p>Ship To: Mr. Ralph R. Van Deventer Jr. 905 FORGE LN TOMS RIVER NJ 08753 US UPS Service: GROUND Weight: 1.0 LBS</p> <p>Tracking Number: 1Z493RR54296693048 Reference Number 1: Dept 40 - New York Office Reference Number 2: J&amp;J - FCE</p>						



**Events**

Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<p>_____</p> <p>_____2rr2rr2688OckI9IFBBFWnFPZBQyW4_____</p> <p>Discover more about UPS: Visit <a href="http://www.ups.com">www.ups.com</a> Sign Up For Additional E-Mail From UPS Read Compass Online</p> <p>_____</p> <p>© 2009 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved. For more information on UPS's privacy practices, refer to the UPS Privacy Policy. Please do not reply directly to this e-mail. UPS will not receive any reply message. For questions or comments, visit Contact UPS.</p> <p>This communication contains proprietary information and may be confidential. If you are not the intended recipient, the reading, copying, disclosure or other use of the contents of this e-mail is strictly prohibited and you are instructed to please delete this e-mail immediately. Privacy Policy Contact UPS</p>						
12/21/2009	12/21/2009	Correspondence	zzMcRae, Megan	UPS,	Correspondence	IME-Independent Medical Examination
<p>UPS Delivery Confirmation - IME</p> <p>***Do not reply to this e-mail. UPS and Reed Group will not receive your reply.</p> <p>At the request of Reed Group, this notice alerts you that the shipment listed below has been delivered.</p> <p>Important Delivery Information</p> <p>_____</p> <p>Delivery Date / Time: 18-December-2009 / 3:31 PM Delivery Location: RESIDENTIAL Signed by: RALPH</p> <p>Shipment Detail</p> <p>_____</p> <p>Ship To: Mr. Ralph R. Van Deventer Jr.</p>						

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b> 905 FORGE LN TOMS RIVER NJ 08753 US UPS Service: GROUND Weight: 1.0 LBS  Tracking Number: 1Z493RR54298303250 Reference Number 1: Dept 40 - New York Office Reference Number 2: J&J - IME  <hr/> _____2rr2rr258OnWoZ5GQjjQ90KJqj720a_____  Discover more about UPS: Visit <a href="http://www.ups.com">www.ups.com</a> Sign Up For Additional E-Mail From UPS Read Compass Online  <hr/> © 2009 United Parcel Service of America, Inc. UPS, the UPS brandmark, and the color brown are trademarks of United Parcel Service of America, Inc. All rights reserved. For more information on UPS's privacy practices, refer to the UPS Privacy Policy. Please do not reply directly to this e-mail. UPS will not receive any reply message. For questions or comments, visit Contact UPS.  This communication contains proprietary information and may be confidential. If you are not the intended recipient, the reading, copying, disclosure or other use of the contents of this e-mail is strictly prohibited and you are instructed to please delete this e-mail immediately. Privacy Policy Contact UPS						
12/21/2009	12/21/2009	Case Notes	zzMcRae, Megan		Case Review	IME-Independent Medical Examination
Printed case & provider letters for FCE/IME						
1/5/2010	1/5/2010	Task	Wallace, Maria		Employee Contact	FCE-Functional Capacity Evaluation
Call EE to remind of FCE on 1/7/2010 at 11am with Charles Filippone						
1/5/2010	1/5/2010	Phone Call	Wallace, Maria		Spoke to	FCE-Functional Capacity Evaluation
Called EE to remind of FCE on 1/7/2010 at 11am with Charles Filippone. spoke with wife MaryAnn						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
1/8/2010	1/7/2010	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	FCE-Functional Capacity Evaluation
Call for next-day verbal						
1/7/2010	1/7/2010	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	FCE Attendance Confirmation
Hi Maria,  Ralph Van Deventer, Jr showed for his FCE today.  Thank you,   Cathy Smith  Director of Operations  Exam Coordinators Network  123 NW 13th Street, Suite 207  Boca Raton, FL 33432  Tel: 877.463.9463  Fax: 561.392.5881  Email: csmith@ecnime.com						
This message is intended only for the use of the individual or entity to which it is addressed, and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or reproduction of this communication is strictly prohibited. If you have received this communication in error, please delete it and contact the sender immediately.						
1/21/2010	1/13/2010	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	FCE-Functional Capacity Evaluation
Call for final FCE report from 1/7/2010 at 11am with Charles Filippone						
1/13/2010	1/13/2010	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	FCE-Functional Capacity Evaluation
Data entry invoice						
1/14/2010	1/14/2010	Task	Clark, Christin	Network, Exam Coordinators	Case Review	FCE Final Report Received
please review final FCE report						
1/14/2010	1/14/2010	Case Notes	Clark, Christin		Meeting Candidate	LTD Monthly Status Report
FCE Summary Template  CC 1/14/10 FCE Summary Performed on 1/11/10						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
Validity: Overall performance during this evaluation is an accurate portrayal of physical abilities						
Workability: Based on the examinee's performance he meets the essential postural and physical demands of his occupation for any sedentary occupation for an 8 hour workday						
Function: Mr. Van Deventer demonstrated greater strength during this evaluation in the majority of the tasks than he did during the July, 2009 evaluation.						
Plan: 1/27/2010 ortho ime results due 2/10/2010						
1/25/2010	1/25/2010	Task	Wallace, Maria		Employee Contact	IME-Independent Medical Examination
Call EE to remind of IME on 1/27/2010 at 9:30am with Dr. Barr						
1/25/2010	1/25/2010	Phone Call	Wallace, Maria		Spoke to	IME-Independent Medical Examination
Called EE to remind of IME on 1/27/2010 at 9:30am with Dr. Barr, spoke to him on his wife cell phone.					Thanked me for the call.	
1/28/2010	1/28/2010	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	IME-Independent Medical Examination
Call for next-day verbal						
1/28/2010	1/28/2010	Correspondence	Wallace, Maria	Network, Exam Coordinators	Case Review	IME Attendance Confirmation
Hi Maria,						
Ralph Van Deventer, Jr showed for his IME yesterday with Dr. Barr.						
Thank you,						
Cathy Smith						
Director of Operations						
Exam Coordinators Network						
123 NW 13th Street, Suite 207						
Boca Raton, FL 33432						
Tel: 877.463.9463						
Fax: 561.392.5881						
Email: csmith@ecnime.com						
This message is intended only for the use of the individual or entity to which it is addressed, and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution or reproduction of this communication is strictly prohibited. If you have received this communication in error, please delete it and contact the sender immediately.						

**Events**

Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
2/10/2010	2/5/2010	Task	Wallace, Maria	Network, Exam Coordinators	Vendor Contact	IME-Independent Medical Examination
Call for final IME report from 1/27/2010 at 9:30am with Dr. Barr						
2/8/2010	2/5/2010	Task	Clark, Christin		Case Review	IME Final Report Received
please review final IME report						
2/9/2010	2/9/2010	Task	Clark, Christin		Case Review	Case Follow-Up
summarize ime and recommendations						
2/9/2010	2/9/2010	Case Notes	Clark, Christin		Meeting Candidate	LTD Monthly Status Report
CAC, Disability Specialist II 2/9/2010 IME Summary Template						
CC 2/9/10 Orthopedics IME Summary Performed on 1/27/10						
Diagnosis: 1) ddd- cervical spine 2) cervical facet syndrome 3) ddd- lumbar spine 4) lumbar facet syndrome 5) Achilles tendonitis, left 6) depression & anxiety						
Findings: Full rom of hips and knees. No atrophy noted of hands or shoulders. Reflexes were +2/4, equal and reactive bilaterally. Sensation was grossly intact to light touch. Muscles were soft.						
Workability: The examinee is capable of sedentary duty work only. He can work an eight-hour day, but he must be able to change his position frequently. If his job will allow this, then he is capable of working.						
Evaluator Notes: Evaluator did not agree with the FCE findings stating "it is obvious that this was an invalid study. Any recommendations from the study would be inaccurate to say the least"						
Plan: awaiting clinical review						
2/12/2010	2/12/2010	Task	Clark, Christin		Case Review	Case Follow-Up
MEW- review						
2/12/2010	2/12/2010	Case Notes	Clark, Christin		Case Review	Case Follow-Up
CAC, Disability Specialist II 2/12/2010 will proceed with any occ denial						
2/18/2010	2/18/2010	Task	Clark, Christin		Case Review	LTD Denial Letter
draft any occ denial						
	2/18/2010	Mail Merge	Clark, Christin		Correspondence	LTD Denial Letter
any occ denial						
2/23/2010	2/18/2010	Task	Clark, Christin		Case Review	Case Follow-Up
send any occ denial once qa'd send certified and regular and cc corporate benefits, set tasks						
2/19/2010	2/18/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. Auth Voided -- task has been created for Benefit Review <input type="checkbox"/> USER ID = cclark <input type="checkbox"/> Voided Date = 02/18/2010 <input type="checkbox"/> Voided AuthStart Date = 12/01/2009 <input type="checkbox"/> Voided AuthEnd Date = 06/01/2010						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
2/19/2010	2/18/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. A new authorization was inserted and a task has been created for Benefit Review □USER ID = cclark □New AuthStart Date = 12/01/2009 □New AuthEnd Date = 03/09/2010 □Comment =						
2/19/2010	2/18/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. A new authorization was inserted and a task has been created for Benefit Review □USER ID = cclark □New AuthStart Date = 03/10/2010 □New AuthEnd Date = 03/10/2010 □Comment =						
2/19/2010	2/18/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. Auth Changed -- task has been created for Benefit Review □USER ID = cclark  □OLD AuthStart Date = 12/01/2009 □OLD AuthEnd Date = 03/09/2010 □OLD Auth Status = Approved  □NEW AuthStart Date = 12/01/2009 □NEW AuthEnd Date = 03/08/2010 □NEW Auth Status = Approved						
2/19/2010	2/18/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 2/18/2010 LTD denied 3/9 forward, ended ltd as of 3/8/2010. Auth Changed -- task has been created for Benefit Review □USER ID = cclark  □OLD AuthStart Date = 03/10/2010 □OLD AuthEnd Date = 03/10/2010 □OLD Auth Status = Denied  □NEW AuthStart Date = 03/09/2010 □NEW AuthEnd Date = 03/09/2010 □NEW Auth Status = Denied						
2/18/2010	2/18/2010	Case Notes	Clark, Christin		Meeting Candidate	LTD Monthly Status Report
CAC, Disability Specialist II 2/18/2010 ltd denial any occ issued for 3/9/10						
2/19/2010	2/19/2010	Case Notes	Pagoda, John		Case Review	Allsup Review
case denied any occ 3/9/10 - jip advised allsup to represent through the current level. Jjp						
2/23/2010	2/23/2010	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
CAC, Disability Specialist II 2/23/2010- all calls are recorded for quality assurance. Wants a copy of last testing. Advised he will need to complete a reverse release and send it in. states he will be filing an appeal. He has questions about the benefits and advised anything tied to his ltd will cease effective denial date. Questions about allsup and social security disability income are to be addressed by JP. Claimant asked if he needed to get his attny involved and was advised I cannot tell him either way and that was a decision he needed to make for himself. He asks if the reverse						

Events						
Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
release can be faxed to him, fax number obtained. Call trns to JP						
2/23/2010	2/23/2010	Mail Merge	Clark, Christin		Correspondence	Forms to Send
reverse release faxed to 7322704287						
2/23/2010	2/23/2010	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
CAC, Disability Specialist II 2/23/2010, all calls are recorded for quality assurance- claimant calling to acknowledge receipt of the fax and asked for the name of a contact person in appeal and was advised Natalie Madrid. Also has questions about cobra and was advised to contact the J&J benefit center at 800-565-0122.						
2/24/2010	2/23/2010	Task	Clark, Christin		Case Review	Fax Review
Please review attached reverse auth						
2/24/2010	2/24/2010	Task	Clark, Christin		Case Review	Case Follow-Up
send fce and ime to claimant- reverse release received						
2/24/2010	2/24/2010	Correspondence	Clark, Christin		Correspondence	Case Follow-Up
CAC, Disability Specialist II 2/24/2010 fce and ime sent per claimant request						
2/24/2010	2/24/2010	Phone Call	Clark, Christin		Message Received	Case Follow-Up
CAC, Disability Specialist II 2/24/2010 vm from claimant req cb to see if any new injuries would affect his ltd status						
2/24/2010	2/24/2010	Phone Call	Madrid, Natalie		Message Received	Case Information
NMadrid -AS- 02/24/10 rcvd vm from ee regarding appeal process						
2/24/2010	2/24/2010	Phone Call	Madrid, Natalie		Employee Contact	Case Information
NMadrid -AS- 02/24/10 returned ee call 732-881-0506 spoke with ee. He asked what the appeals process was, I explained to him that he has 180 days to appeal once he gets the denial letter. Ee stated that he has requested the IME and FCE for review. He asked if the appeal can be expedited and I explained to him the we have 45 days to review his appeal. Ee understood and will get his appeal together and will send it in.						
2/24/2010	2/24/2010	Phone Call	Clark, Christin		Employee Contact	Response to Message Left
CAC, Disability Specialist II 2/24/2010 returning claimants call. Advised claimant that he can provide appeals department with any new information for review but that his denial has been issued and cannot be recinded, he will have to follow the appeal process. Claimant verbalized understanding and had no additional questions.						
3/2/2010	3/2/2010	Correspondence	Pelton, Patrick		Forms	Certified Mail
Certified receipt						
3/9/2010	3/9/2010	Case Notes	Madrid, Natalie		Correspondence	Fax Review
PP, FMLA Specialist 1 3/8/2010: Please review attached attorney letter						
NMadrid -AS- 03/09/10 rcvd letter from ee atny requesting copy of RG file and Plan Docs. Sent request for Plan Docs to J&J and will task admin to send RG file.						
3/11/2010	3/11/2010	Task	zzPhillips, Katherine		Case Review	Case Closure
KP, SR. FMLA Specialist please close case effective 3/9/10 denied no rtw						
3/10/2010	3/11/2010	Correspondence	Nanovich, Diane		Case Review	Case Information
NMadrid -AS- 03/09/10 please print file and send copy of ee atny.						
Dnanovich 3/11/2010 printed file and sent one copy to ee attorney.						
3/15/2010	3/12/2010	Task	Clark, Christin		Case Review	Mail Review
PP, FMLA Specialist 1 3/12/2010: Please review attached attorney letter						



Events						
Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
3/12/2010	3/12/2010	Correspondence	Clark, Christin		Correspondence	Mail Review
CAC, Disability Specialist II 3/12/2010, repeat attorney letter received and reviewed						
3/31/2010	4/1/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 4/1/2010 LTD is already denied. Auth Changed -- task has been created for Benefit Review <input type="checkbox"/> USER ID = sterry  <input type="checkbox"/> OLD AuthStart Date = 04/06/2009 <input type="checkbox"/> OLD AuthEnd Date = 04/06/2009 <input type="checkbox"/> OLD Auth Status = Denied  <input type="checkbox"/> NEW AuthStart Date = 03/09/2009 <input type="checkbox"/> NEW AuthEnd Date = 04/06/2009 <input type="checkbox"/> NEW Auth Status = Denied						
4/24/2010	4/24/2010	Case Notes	Madrid, Natalie		Correspondence	Case Information
NMadrid -AS- 04/24/10 rcvd via email from J&J request for Plan docs						
4/24/2010	4/24/2010	Case Notes	Madrid, Natalie		Correspondence	Case Information
NMadrid -AS- 04/24/10 rcvd copy of letter from J&J responding to Plan doc request						
5/6/2010	5/6/2010	Phone Call	Clark, Christin		Employee Contact	Case Follow-Up
Christin Clark, Disability Specialist II 5/6/2010- all calls are recorded for quality assurance- caller seeing info on social security. I advised I was not able to answer his specific questions and call was transferred to JP.						
5/7/2010	5/7/2010	Phone Call	Falk, Alexandria		Employee Contact	Case Information
afalk, benefit specialist; 5/7/2010 employee calling to review his SSDI. Employee advise that he has received the retro and he willnot spend this. Employee advise that he is waiting for his award letter and he will send this to Reed Group. Employee just wanted to clarify how it is off set. Reviewed and advise employee of his benefit also advise employee that he we will use the primary amt he is awarded employee stated understanding.						
5/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 5/20/2010 noted LTD denied 3/9/2010. Auth Voided -- task has been created for Benefit Review <input type="checkbox"/> USER ID = sterry <input type="checkbox"/> Voided Date = 05/19/2010 <input type="checkbox"/> Voided AuthStart Date = 03/09/2009 <input type="checkbox"/> Voided AuthEnd Date = 04/06/2009						
5/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 5/20/2010 noted LTD denied 3/9/2010. Auth Voided -- task has been created for Benefit Review <input type="checkbox"/> USER ID = cclark <input type="checkbox"/> Voided Date = 05/19/2010 <input type="checkbox"/> Voided AuthStart Date = 03/09/2010 <input type="checkbox"/> Voided AuthEnd Date = 03/09/2010						
5/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 5/20/2010 noted LTD denied 3/9/2010. A new authorization was inserted and a task has been created for Benefit Review <input type="checkbox"/> USER ID = mwadsworth <input type="checkbox"/> New AuthStart Date = 03/09/2009						

Events						
Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
<input type="checkbox"/> New AuthEnd Date = 04/05/2009 <input type="checkbox"/> Comment = correction						
5/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 5/20/2010 noted LTD denied 3/9/2010. A new authorization was inserted and a task has been created for Benefit Review <input type="checkbox"/> USER ID = mwadsworth <input type="checkbox"/> New AuthStart Date = 04/06/2009 <input type="checkbox"/> New AuthEnd Date = 04/06/2009 <input type="checkbox"/> Comment = correction						
5/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 5/20/2010 noted LTD denied 3/9/2010. Auth Changed -- task has been created for Benefit Review <input type="checkbox"/> USER ID = mwadsworth  <input type="checkbox"/> OLD AuthStart Date = 04/06/2009 <input type="checkbox"/> OLD AuthEnd Date = 04/06/2009 <input type="checkbox"/> OLD Auth Status = Denied  <input type="checkbox"/> NEW AuthStart Date = 04/06/2009 <input type="checkbox"/> NEW AuthEnd Date = 07/20/2009 <input type="checkbox"/> NEW Auth Status = Denied						
5/19/2010	5/20/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation
afalk, benefit specialist; 5/20/2010 noted LTD denied 3/9/2010. A new authorization was inserted and a task has been created for Benefit Review <input type="checkbox"/> USER ID = mwadsworth <input type="checkbox"/> New AuthStart Date = 03/09/2010 <input type="checkbox"/> New AuthEnd Date = 03/09/2010 <input type="checkbox"/> Comment =						
5/25/2010	5/24/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation Review
afalk, benefit specialist; 5/24/2010 SSDI off set up and overpayment due is from 3/9/2009 - 4/5/2010 in then 7/21/09 through 3/8/2010 in the amt of \$ 20,676.01. Sent to JP.  please prepare op calc based on ssdi entitlement date 03/2009, primary \$2055.00, retro \$28,802.00 thru 04/2010 and 4 chlrm each rcvd retro of \$2874.00 thru 4/30/10 and each rcvg \$205.00 per month. Jjp						
6/2/2010	5/27/2010	Case Notes	Pagoda, John		Social Security Update	SSDI Status Update
initial ssdi dec due - claim filed 12/7. Jjp NOTE 1: ssdi approved at the initial level - it may take ssa 60-90 days to process the award - advised ncm supv and ncm. Jjp NOTE 2: call clmt when ssdi amounts are rcvd for family to determine what offset will be - I advised him 5/7 that I couldn't inform him of this because we still don't have ssdi amounts but also referred him to bc as she may or may not be able to tell him if family ssdi will be sued to offset ltd. Jjp NOTE 3: rcvd family op calc req from allsup ors based on ssdi entitlement date 03/2009, primary \$2055.00, retro \$28,802.00 thru 04/2010 and 4 chlrm each rcvd retro of \$2874.00 thru 4/30/10 and each rcvg \$205.00 per month. To bc for op calc - due. Jjp NOTE 4: bc advises total family op due is \$20,676.01 covering 3/9/09-4/5/09 and 7/21/09-3/8/10 - if ors does not recover total op due task bc to issue 30 day op notice 5/28. Jjp NOTE 5: allsup ors notes indicate they recovered total op due of \$20,676.01 on 5/27 - confirm before tasking bc to issue 30 day notice. Jjp NOTE 6: allsup ors recovered total OP due of \$20,676.01 - advised bc. Jjp						
5/28/2010	5/28/2010	Case Review	Falk, Alexandria		Benefit Review	Overpayment
afalk, benefit specialist; 5/28/2010 noted recovery, will wait for payroll to update overpayment/ 5/27 - allsup ors recovered total OP due of \$20,676.01. jjp overpayment received?  afalk, benefit specialist; 5/24/2010 SSDI off set up and overpayment due is from 3/9/2009 - 4/5/2009, then 7/21/09 through 3/8/2010 in the amt of \$ 20,676.01. Sent to JP.						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
5/30/2010	6/30/2010	Case Review	Falk, Alexandria		Case Review	Case Information
afalk, benefit specialist; 6/30/2010 payroll posted Allsup recovery on 6/8, overpayment issue closed. has payroll posted overpayment?						
5/27 - allsup ors recovered total OP due of \$20,676.01. jip overpayment received?						
afalk, benefit specialist; 5/24/2010 SSDI off set up and overpayment due is from 3/9/2009 - 4/5/2009, then 7/21/09 through 3/8/2010 in the amt of \$ 20,676.01. Sent to JP.						
7/1/2010	7/1/2010	Case Notes	Madrid, Natalie		Employee Contact	Appeal
dnanovich Appeals Admin Specialist 6/30/2010 employee's attorney sent in paperwork, attached to claim and set case for Appeals Specialist.						
7/1/2010	7/1/2010	Mail Merge	Madrid, Natalie		Employee Notification	LTD Appeal Ackn Letter
NMadrid -Appeal Specialist - 7/1/2010 sent employee atny LTD appeal ack letter via certified and regular mail.						
7/2/2010	7/6/2010	Case Notes	Madrid, Natalie		Case Review	Case Information
please close case overpayment issue is closed						
NMadrid -Appeal Specialist - 7/6/2010 task not needed employee in appeal.						
7/2/2010	7/6/2010	Correspondence	Nanovich, Diane		Case Review	Case Information
NMadrid -Appeal Specialist - 7/1/2010 please print file for 1st level appeal						
dnanovich Appeals Admin Specialist 7/6/2010 printed file for 1st level appeal						
7/6/2010	7/6/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
dnanovich Appeals Admin Specialist 7/6/2010 sent certified mail to employee						
7/8/2010	7/8/2010	Case Notes	Madrid, Natalie		Case Review	Appeal Review
NMadrid -Appeal Specialist - 7/1/2010 one week appeal review.						
NMadrid -Appeal Specialist - 7/8/2010 one week review. employee was denied as FCE/IME found employee capable of a sedentary position, will task to to send file for physician file review.						
7/12/2010	7/12/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
Dnanovich Appeals Admin Specialist 7/12/2010 sent certified mail to employee						
7/15/2010	7/15/2010	Case Notes	Madrid, Natalie		Case Review	Appeal Medical
NMadrid -Appeal Specialist - 7/8/2010 look for any additional medical						
NMadrid -Appeal Specialist - 7/15/2010 no new additional medical will task to send file for physician file review.						
7/26/2010	7/26/2010	Case Notes	Madrid, Natalie		Case Review	Case Information
NMadrid -Appeal Specialist - 7/8/2010 prepare file for clinical review for specialty.						
NMadrid -Appeal Specialist - 7/26/2010 completed and sent file for review for specialty.						
7/27/2010	7/27/2010	Case Review	Schnare, Donna		Case Review	Appeal Clinical Review
NMadrid -Appeal Specialist - 7/8/2010 please review for specialty employee was denied as FCE/IME found employee capable of a sedentary position. Last IME was Ortho.						
DRSchnare,RN 7/27/2010 Physician Specialty Review- recommendation is for Physical Medicine and Rehab						
Diagnoses: Degenerative disc disease of cervical, thoracic and lumbar spines; tenosynovitis of foot and ankle; sprains and strains of back; cervical and lumbosacral spondylosis without						

**Events**

Date Due	Date Complt	Type	Case Manager	Person Contacted	Event Description	Reference To
<b>Notes</b>						
myelopathy.						
Date denied is either 3/9 or 4/6/10 - auth tab has both dates, please confirm. Denial letter notes 3/9/10.						
Last determination was based on FCE/IME orthopedic						
The history reveals that this claimant has treated for his degenerative disc disease with PT, chiro,pain management , facet blocks. It is my clinical opinion that a Physical Medicine and Rehab review would provide a broader opinion than an ortho speciality and this reviewer can take into account the more recent FCE and IME.						
7/27/2010	7/27/2010	Case Notes	Madrid, Natalie		Case Review	Appeal IME/FCE/Peer Review
NMadrid -Appeal Specialist - 7/8/2010 look for speciality to send file for review.						
NMadrid -Appeal Specialist - 7/27/2010 sent file for physician file review.						
DRSchnare,RN 7/27/2010						
Physician Specialty Review- recommendation is for Physical Medicine and Rehab						
Diagnoses: Degenerative disc disease of cervical, thoracic and lumbar spines; tenosynovitis of foot and ankle; sprains and strains of back; cervical and lumbosacral spondylosis without myelopathy.						
Date denied is either 3/9 or 4/6/10 - auth tab has both dates, please confirm. Denial letter notes 3/9/10.						
Last determination was based on FCE/IME orthopedic						
The history reveals that this claimant has treated for his degenerative disc disease with PT, chiro,pain management , facet blocks. It is my clinical opinion that a Physical Medicine and Rehab review would provide a broader opinion than an ortho speciality and this reviewer can take into account the more recent FCE and IME.						
7/28/2010	7/28/2010	Correspondence	Nanovich, Diane		Case Review	Appeal IME/FCE/Peer Review
NMadrid -Appeal Specialist - 7/8/2010 please print new absence report and send to RRS for review.						
Specialty: Physical Medicine and Rehab						
Diagnosis: 1.) Degeneration of Thoracic or Lumbar Intervertebral Disc, 2.) Lumbosacral Spondylosis without Myelopathy; Arthritis; Osteoarthritis; Spondylarthritis, 3.) Sprains and Strains of Other and Unspecified Parts of Back, Lumbar Spine, 4.) Tenosynovitis of Foot and Ankle, 5.) Dysthymic Disorder; Anxiety Depression, Depression with Anxiety, Depressive Reaction, Neurotic Depressive State, Reactive Depression, 6.) Cervical Intervertebral Disc Displacement without Myelopathy; Neuritis (Brachial) or Radiculitis Due to Displacement of Cervical Intervertebral Disc, 7.) Cervical Spondylosis with Myelopathy; Anterior Spinal Artery Compression Syndrome; Spondylogenic Compression of Cervical Spinal Cord; Vertebral Artery Compression Syndrome						
LTD						
Date: 03/09/10 forward						
dnanovich Appeals Admin Specialist 7/28/2010 printed new absence report, sent file to RRS per instructions from Appeals Specialist.						
See email for DOD and questions.						
8/9/2010	8/9/2010	Case Notes	Madrid, Natalie		Medical Documentation	Appeal IME/FCE/Peer Review
NMadrid -Appeal Specialist - 7/15/2010 determination due.						
NMadrid -Appeal Specialist - 8/9/2010 rcvd peer review will send LTD appeal brief.						
8/9/2010	8/9/2010	Case Notes	Madrid, Natalie		Medical Documentation	Appeal IME/FCE/Peer Review
NMadrid -Appeal Specialist - 8/5/2010 attache peer review cv report.						
NMadrid -Appeal Specialist - 8/9/2010 rcvd cv report on peer review printed for file.						

**Events**

Date Due	Date Compltd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
8/9/2010	8/9/2010	Mail Merge	Madrid, Natalie		Employer Notification	Appeal Brief
NMadrid -Appeal Specialist - 8/9/2010 sent appeal brief to J&J						
8/10/2010	8/10/2010	Case Notes	Madrid, Natalie		Case Review	Case Information
NMadrid -Appeal Specialist - 8/9/2010 look for response on appeal brief.						
NMadrid -Appeal Specialist - 8/10/2010 sent LTD appeal denial letter						
8/10/2010	8/10/2010	Mail Merge	Madrid, Natalie		Employee Notification	LTD Appeal Denial Letter
NMadrid -Appeal Specialist - 8/10/2010 sent employee attny LTD appeal denial letter via certified and regular mail						
8/11/2010	8/11/2010	Case Notes	Madrid, Natalie		Correspondence	Legal
NB, FMLA Specialist - 8/10/2010 Rcvd mail on 8/9						
NMadrid -Appeal Specialist - 8/11/2010 rcvd letter from employee attny regarding CORBA and determination printed for file.						
8/12/2010	8/11/2010	Case Notes	Pagoda, John		Benefit Review	SSDI Status Update
NMadrid -Appeal Specialist - 8/11/2010 denial upheld on appeal for dates 03/09/10 forward - jip advised allsup.						
8/12/2010	8/12/2010	Case Review	Falk, Alexandria		Benefit Review	Calculation Review
afalk, benefit specialist; 8/12/2010 noted denial has been upheld 3/9/2010 forward.						
NMadrid -Appeal Specialist - 8/11/2010 denial upheld on appeal for dates 03/09/10 forward						
8/16/2010	8/16/2010	Phone Call	Madrid, Natalie		Message Received	Case Information
NMadrid -Appeal Specialist - 8/16/2010 rcvd vm from employee attny Steve Bosin requesting copy of peer review and CV.						
8/16/2010	8/16/2010	Phone Call	Madrid, Natalie		Employee Contact	Case Information
NMadrid -Appeal Specialist - 8/16/2010 returned employee attny call Steve and spokehim and he asked if he can fil suit without 2nd level. I explained to him on pg 11 employee mus exhaust all appeals then suet. Employee attny understood. I explained to him that I have sent him a copy of peer review.						
8/17/2010	8/17/2010	Correspondence	Nanovich, Diane		Case Review	Legal
NMadrid -Appeal Specialist - 8/16/2010 please send employee attorney copy of Peer review and the CV report as well.						
Please sent via certified:						
Mr. Stephen Bosin 70 Grand Avenue River Edge, NJ 07661						
dnanovich Appeals Admin Specialist 8/17/2010 sent attorney copy of peer review and cv report, see attached letter to attorney						
8/17/2010	8/17/2010	Case Notes	Madrid, Natalie		Correspondence	Legal
dnanovich Appeals Admin Specialist 8/16/2010 attached fax to claim and set task for Appeals Specialist						
NMadrid -Appeal Specialist - 8/17/2010 rcvd letter from employee attny dated 08/16/10 requesting medical information set task for admin to sent current information.						
8/20/2010	8/20/2010	Case Notes	Madrid, Natalie		Correspondence	Legal
NB, FMLA Specialist - 8/19/2010 Mail rcvd on 8/19						
NMadrid -Appeal Specialist - 8/20/2010 rcvd letter from employee attny request employee file.						

**Events**

Date Due	Date Complt'd	Type	Case Manager	Person Contacted	Event Description	Reference To
Notes						
8/24/2010	8/20/2010	Correspondence	Nanovich, Diane		Case Review	Case Information
NMadrid -Appeal Specialist - 8/20/2010 please print send employee attny all correspondence from 07/01/10 forward.  Mr. Stephen R. Bosin 70 Grand Avenue River Edge, NJ 07661  dnanovich Appeals Admin Specialist 8/20/2010 printed all correspondence on this claim from 7/1/2010 forward and sent to Stephen Bosin.						
8/20/2010	8/20/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
dnanovich Appeals Admin Specialist 8/20/2010 sent certified mail to attorney						
8/24/2010	8/24/2010	Correspondence	Nanovich, Diane		Employee Notification	Certified Mail
dnanovich Appeals Admin Specialist 8/24/2010 received etun receipt from employee's attorney						
8/27/2010	8/27/2010	Correspondence	Nanovich, Diane		Employee Contact	Certified Mail
dnanovich Appeals Admin Specialist 8/27/2010 received return receipt from attorney for employee						
8/30/2010	8/31/2010	Case Notes	Madrid, Natalie		Correspondence	Appeal Request Received
dnanovich Appeals Admin Specialist 8/27/2010 received correspondence from attorney regarding the appeal, attached to claim and set task for Appeals Specialist  NMadrid -Appeal Specialist - 8/31/2010 rvcd employee appeal request will send LTD appeal ack letter						
8/31/2010	8/31/2010	Mail Merge	Madrid, Natalie		Employee Notification	LTD Appeal Ackn Letter
NMadrid -Appeal Specialist - 8/31/2010 sent employee attny LTD appeal ack letter via certified and regular mail.						